# CARLTON 39

## INSTALLATION AND OPERATION MANUAL

Model #CAR-39 Direct Vent Gas Fireplace

English and French installation manuals are available through your local dealer. Visit our website *www.kozyheat.com.* Les manuels d'installation en français et en anglais sont disponibles chez votre détaillant local. Visitez *www.kozyheat.com.* 



We suggest that our gas hearth products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) as NFI Gas Specialists.

### **A**WARNING:

FIRE OR EXPLOSION HAZARD

Failure to follow safety warnings exactly could result in serious injury, death, or property damage.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Leave the building immediately.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.

 Installation and service must be performed by a qualified installer, service agency or the gas supplier. This appliance may be installed in an aftermarket, permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes. This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

# **A DANGER**



#### HOT GLASS WILL CAUSE BURNS

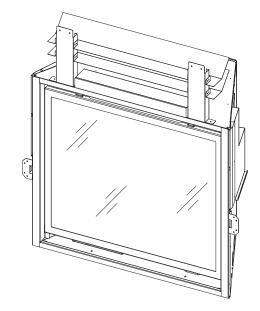
DO NOT TOUCH GLASS UNTIL COOLED

**NEVER** ALLOW CHILDREN TO TOUCH GLASS

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

INSTALLER: Leave this manual with the appliance. CONSUMER: Retain this manual for future reference.





# **CONGRATULATIONS!**

We welcome you as a new owner of a Kozy Heat gas fireplace. Kozy Heat products are designed with superior components and materials, and assembled by trained craftsmen who take pride in their work. To ensure you receive a quality product, the burner and valve assembly are 100 percent test-fired, and the complete fireplace is thoroughly inspected before packaging. Our commitment to quality and customer satisfaction has remained the same for over 40 years. We offer a complete line of gas, wood, and electric fireplaces, along with stylish accessories to complement any decor. Adding a fireplace is one of the best ways to increase the value of your home, and we are proud to offer a network of dealers throughout the country to help make your experience everything you imagine. We pride ourselves in being dedicated not only to functionality and reliability, but also customer safety. We offer our continual support and guidance to help you achieve the maximum benefit and enjoyment from your Kozy Heat gas fireplace.

Jim Hussong President

Dudley Hussong Board Chairman

#### **Homeowner Reference Information**

We recommend you record the following information:

Model Name:	Date purchased/installed:
Serial Number:	Location of fireplace:
Dealership Purchased from:	Dealer phone:
Notes:	

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## 1.1 Appliance Certification

Laboratory: PFS in Cottage Grove, Wisconsin Standards:

ANSI Z21.88-2017/CSA 2.33-2017, Vented Gas Fireplace Heaters

CSA 2.17 2017, Gas-Fired Appliances for Use at High Altitudes

This installation must conform with local codes, or in the absence of local codes, with the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or the Natural Gas and Propane Installation Code, CSA B149.1.

## 1.2 California Proposition 65 Warning

**WARNING:** This product can expose you to chemicals including Carbon Monoxide, that is an externally vented by-product of fuel combustion, which is [are] known to the State of California to cause birth defects or other reproductive harm. For more information, visit www.P65Warnings.ca.gov.

## 1.3 Requirements for the Commonwealth of Massachusetts

The following requirements reference various Massachusetts and national codes not contained in this manual.

For all sidewall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent termination is less than (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:

## 1.3.1 Installation of Carbon Monoxide Detectors

At time of installation of side wall horizontally vented gas fueled equipment, the installing plumber or gas-fitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gas-fitter shall observe that a battery operated or hard wired carbon monoxide detector is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors.

In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level. In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.

### 1.3.2 Approved Carbon Monoxide Detectors

Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.

## 1.3.3 Signage

A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print no less the one-half inch (½) in size, "GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS".

#### 1.3.4 Inspection

The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08 (2) (a) 1 through 4.

#### 1.3.5 Exemptions

The following equipment is exempt from 248 CMR 5.08 (2) (a) 1 through 4: The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.

#### 1.3.6 Manufacturer Requirements

#### 1.3.6.1 Gas Equipment Venting System Provided

When the manufacturer of Product Approved side wall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:

- Detailed instructions for the installation of the venting system design or the venting system components; and
- A complete parts list for the venting system design or venting system.

#### 1.3.7 Gas Equipment Venting System NOT Provided

When the manufacturer of Product Approved side wall horizontally vented gas equipment does not provide the parts for venting the flue gases, but identifies "special venting systems", the following requirements shall be satisfied by the manufacturer:

- The referenced "special venting systems" instructions shall be included with the appliance or equipment installation instructions and;
- The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.

A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipment at the completion of the installation.

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## 2.1 Heating Specifications

	Natural Gas	Propane
Maximum	40,000 Btu/h	40,000 Btu/h
Input Rating	(11.7 kW)	(11.7 kW)
Minimum	20,000 Btu/h	20,000 Btu/h
Input Rating	(5.9 kW)	(5.9 kW)
Manifold Pressure	3.5″WC	10″WC
(High)	(0.87 kPa)	(2.49 kPa)
Manifold Pressure	1"WC	2.7″WC
(Low)	(0.24 kPa)	(0.67 kPa)
Orifice Size (DMS)	FRONT: #44 BACK: #45	FRONT: #55 BACK: #55

#### 2.1.1 Altitude Adjustment

This appliance may be installed at higher altitudes. Please refer to National Fuel Gas Code ANSI Z223.1/NFPA 54, CSA-B149.1 Natural Gas and Propane Installation Code, local authorities, or codes having jurisdiction in you area regarding derate guidelines.

#### 2.1.1.1 US Installations

Refer to the American Gas Association guidelines for the gas designed appliances derating method. For elevations above 2,000' (610 m), input ratings are to be reduced by 4% for each 1,000' (305 m) above sea level.

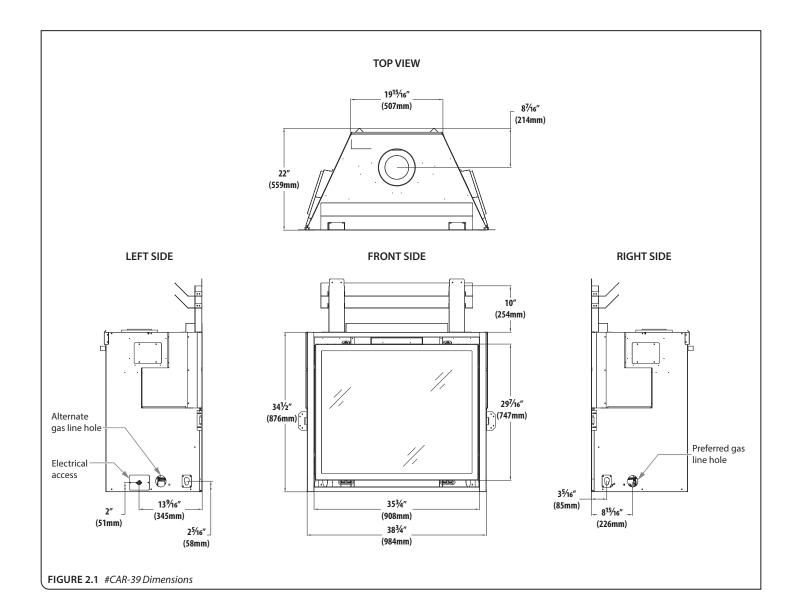
#### 2.1.1.2 Canadian Installations

When the appliance is installed at elevations above 4,500'(1,372 m), the certified high altitude rating shall be reduced at the rate of 4% for each additional 1,000'(305 m).

## 2.2 Electrical Specifications

- The junction box in this appliance requires 120VAC, 60Hz, and 6 Amps.
- Verify the household breaker is shut off prior to working on any electrical lines.
- The AC power supply to this appliance must be hot at all times and shall not have a switch installed in it.

## 2.3 Appliance Dimensions



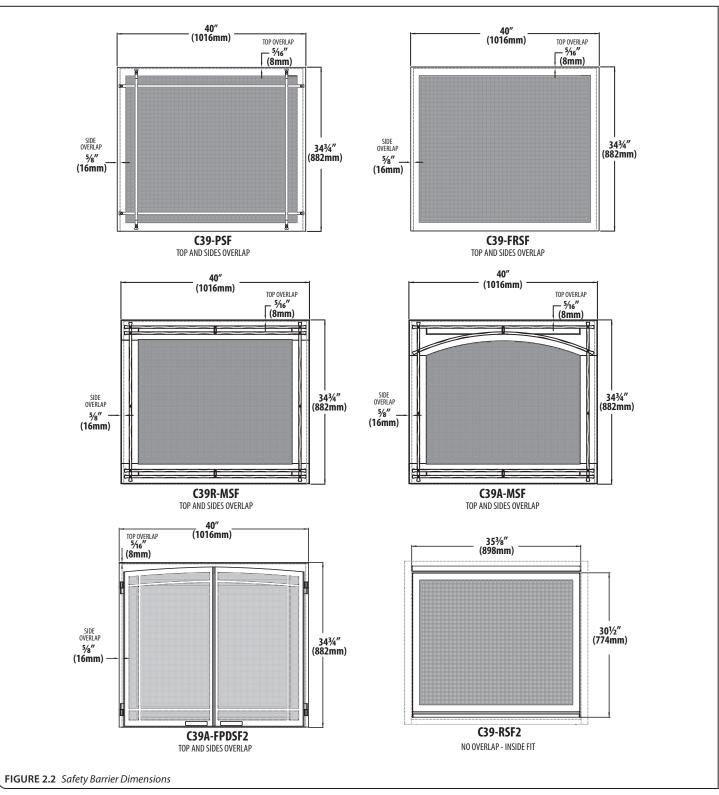
## 2.4 Barrier Dimensions

WARNING: A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

If the barrier becomes damaged, the barrier shall be replaced with Hussong Mfg. Co., Inc.'s barriers for this appliance.

IMPORTANT: Consider the height of hearth finish material when building a fireplace platform. Use the drawing below for overlap dimensions to ensure the barrier can fit with finishing materials.

For installation instructions, refer to section **4.3**, **SAFETY BARRIER INSTALLATION** on page 28.



## 3.1 Installation Planning

 Heat Transfer Kit(s) allows you to transfer heat to a specific area inside your home (interior) or directly outside (exterior). This appliance can have (2) heat transfer kits installed at the same time. It can be up to two of the same heat transfer kits, or a combination of interior and exterior kits. See the HTK-EXT and/or HTK-INT manuals for further information.

If you are planning an installation with the use of an exterior and/or interior kit, the minimum dimensions listed in this section will apply for your framing installation. You will need to remove the cover plates as instructed in section 3.8, EXTERIOR AND INTERIOR HEAT TRANSFER KIT COVER PLATE(S) on page 21.

If planning to convert to propane, it is easier to complete the gas conversion before framing in the fireplace. See the #LCK-C39-D manual for complete conversion instructions. If you convert the fireplace to propane after fireplace installation, you will have to remove the control board. See section **8.5**, **CONTROL BOARD REMOVAL AND INSTALLATION** on page 45 for access to the control board before and after installation.

## 3.2 Appliance Placement Considerations

WARNING: Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.

- This appliance must be installed on a level surface capable of supporting the fireplace and venting. Determine your vent requirements before framing your appliance.
- This fireplace may be installed in a bedroom.
- Please be aware of the large amount of heat this fireplace will produce when determining a location.

## 3.3 Stand-off Assembly and Header Heat Shields

NOTE: If planning to install an optional trim kit assembly, please refer to section 4.2, OPTIONAL FINISHING TRIM KIT (FTK): #C39-FTK on page 27 before installing the stand-off assembly and header heat shields.

The stand-off assembly provides:

- Minimum distance to header
- Contact point for non-combustible material above the fireplace
- Attachment for the header heat shield

#### 3.3.1 Stand-off Assembly, Insulation Piece, and Header Heat Shields Adjustment

The stand-off assembly, header heat shields, and insulation piece are adjustable to accommodate the installation of non-combustible material.

If you install the stand-off assembly in a forward position, the noncombustible material will overlap the face of the fireplace. If you install the stand-off assembly further back from the fireplace face, the typical 1/2" (12mm) non-combustible material will be flush with the fireplace face. See **FIGURE 3.1** below.

See the following page for installation instructions.

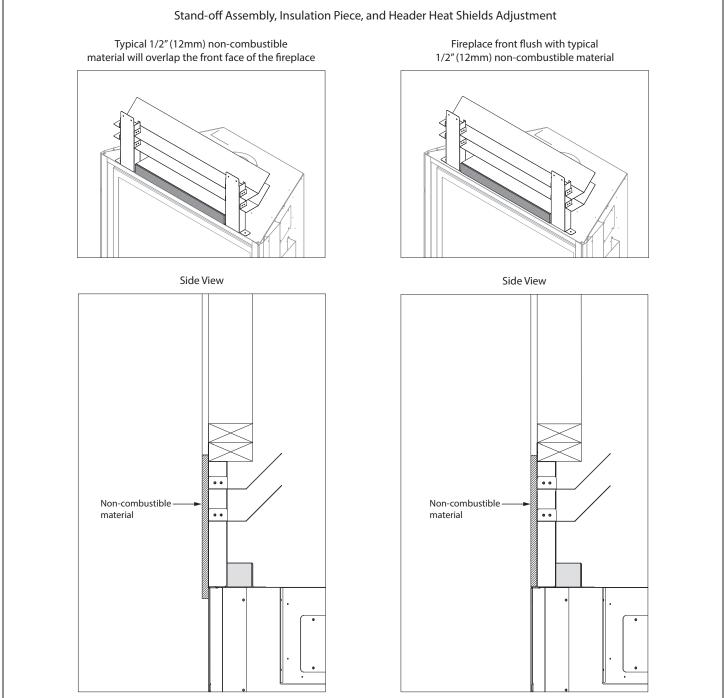


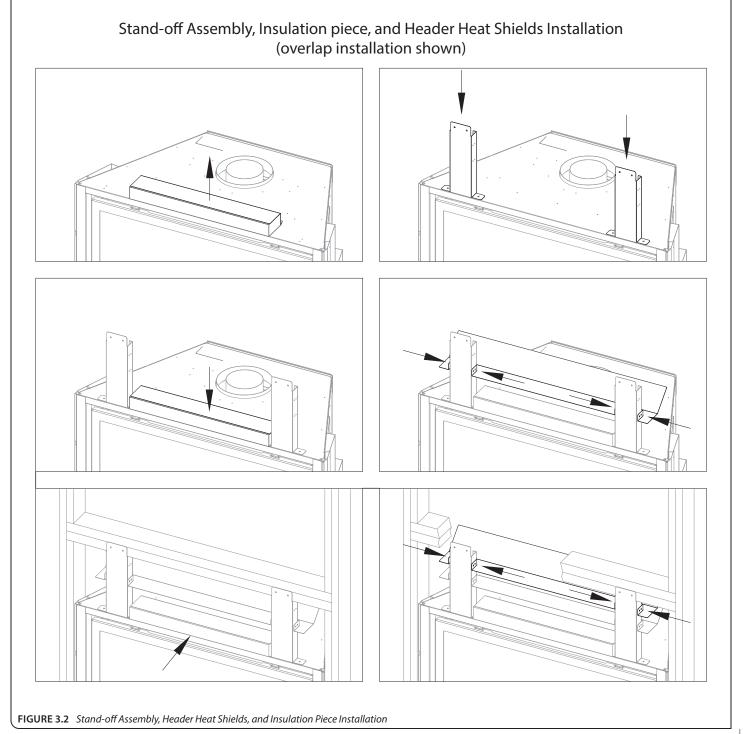
FIGURE 3.1 Stand-off Assembly, Header Heat Shields, and Insulation Piece Adjustment

#### 3.3.2 Stand-off Assembly, Insulation Piece, and Header Heat Shields Installation

- 1. Locate the stand-off assembly, header heat shields, and insulation piece on top of the fireplace, as shipped.
- 2. Align the holes in the stand-off assembly with the holes on top of the fireplace in order to accommodate your finishing material installation. Attach the stand-off assembly to the fireplace using (4) screws, as shown.
- 3. Place the insulation piece in between the two stand-off

assemblies, as shown. The insulation piece must be pushed tight against the required non-combustible material (board).

- 4. Attach the lower header heat shield to the stand-off assembly as shown. Start at the bottom and align the holes on the lower header heat shield with the holes on stand-off assembly and attach with (8) screws.
- 5. Position appliance into rough opening before attaching the upper header heat shield. Attach the upper header heat shield to the stand-off assembly with (8) screws.



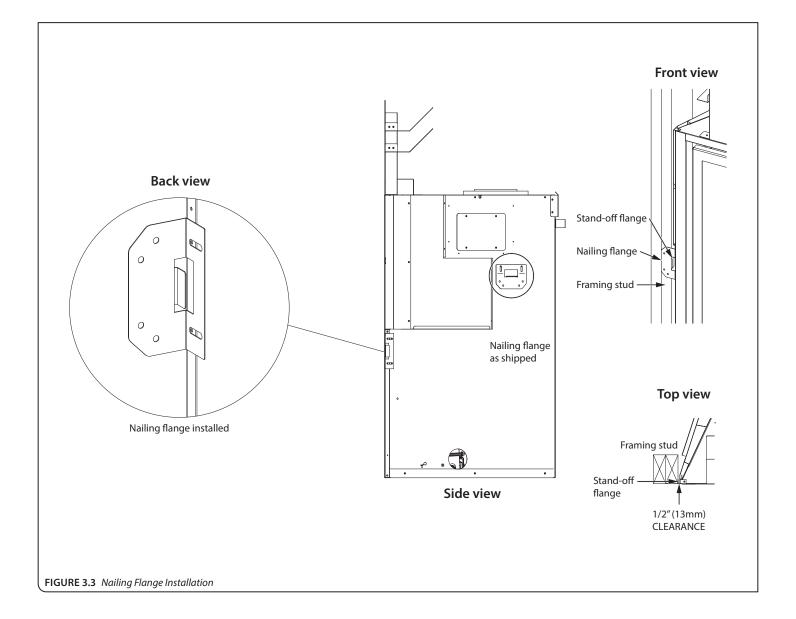
## 3.4 Nailing Flange Assembly and Installation

CAUTION: Never permanently remove these assemblies from the fireplace—they must be secured regardless of finish material used.

The nailing flanges MUST BE INSTALLED for all applications.

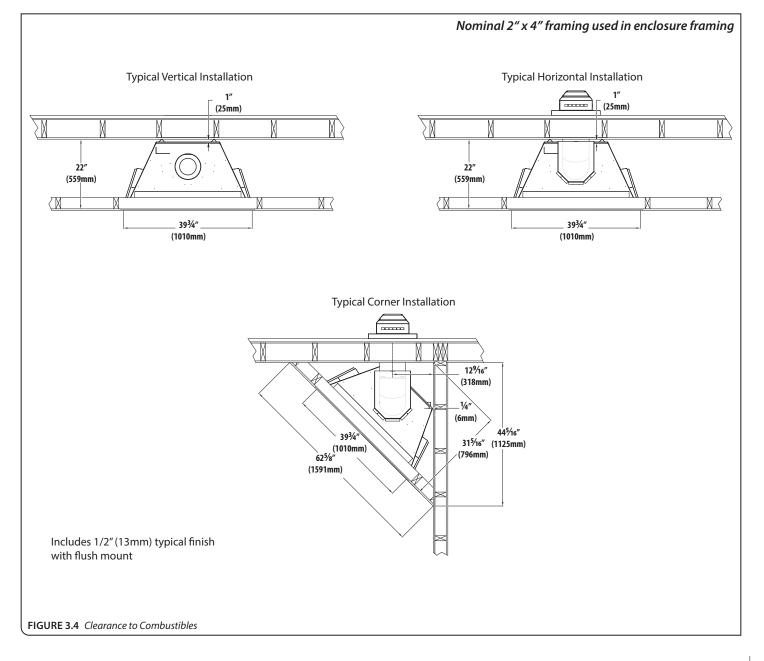
- 1. Remove (2) nailing flanges from the right and left side of the fireplace.
- 2. Align nailing flange with holes on outside corners of fireplace, with the stand-off flanges on the nailing flanges facing away from the fireplace

- 3. Secure the nailing flanges to the fireplace with screws (provided) through the slots in nailing flanges.
- 4. Bend perforation on nailing flange until parallel with fireplace face. Do not bend toward fireplace face.
- 5. UNTIL ALL FRAMING REQUIREMENTS ARE COMPLETED: Position framing stud against the small stand-off (located on backside of nailing flange). Secure with nails or screws.
- When installed, the nailing flanges provide the minimum 1/2" (13mm) clearance from the sides of the fireplace to framing.



## 3.5 Clearances to Combustibles

Table 3.1, Minimum Appliance Clearances to Combustible Material			
From appliance top stand-off assembly	0″	0mm	
From appliance left and right stand-off brackets	0″	0mm	
From appliance back stand-off brackets	0″	0mm	
From appliance corners	1/4″	6mm	
From appliance front	36″	914mm	
Appliance side to adjacent sidewall	1-1/4″	32mm	
Appliance top to 3/4" (19mm) trim	10″	254mm	
Mantel 10" (254mm) deep from appliance top	14″	356mm	
Appliance top to fireplace enclosure top	30″	762mm	
Minimum height of fireplace enclosure	64-1/2″	1638mm	



## 3.6 Rough Framing

#### 3.6.1 Rough-in Wall Enclosure

WARNING: Provide adequate clearance in front of the fireplace for barrier removal, component access, gas line installation, service access, etc.

CAUTION: Cold air transfer area. The fireplace enclosure must comply with all clearances as outlined in this manual, and be constructed in compliance with local building codes. Outside walls should be insulated to prevent cold air from entering room.

- Floor protection in front of the fireplace is not required. Combustible material may be used if installing a hearth extension. Consider the thickness of the hearth extension finishing material if building a fireplace platform. The bottom of the fireplace must be level with finished hearth extension for proper fit of the safety barriers.
- The bottom of the fireplace must be placed directly on a wood or non-combustible surface (not linoleum or carpet). If this appliance is to be installed directly on carpeting, tile, or other combustible material other than wood flooring, this appliance shall be installed on a metal or wood panel extending the full

width and depth of the appliance.

- This fireplace may be elevated off the floor, provided it is properly supported by framing materials and maintains ceiling clearances. If installed above floor level, a solid, continuous platform must be constructed below the fireplace.
- If masonry (optional) is to be used, prepare the foundation necessary for the full masonry load.

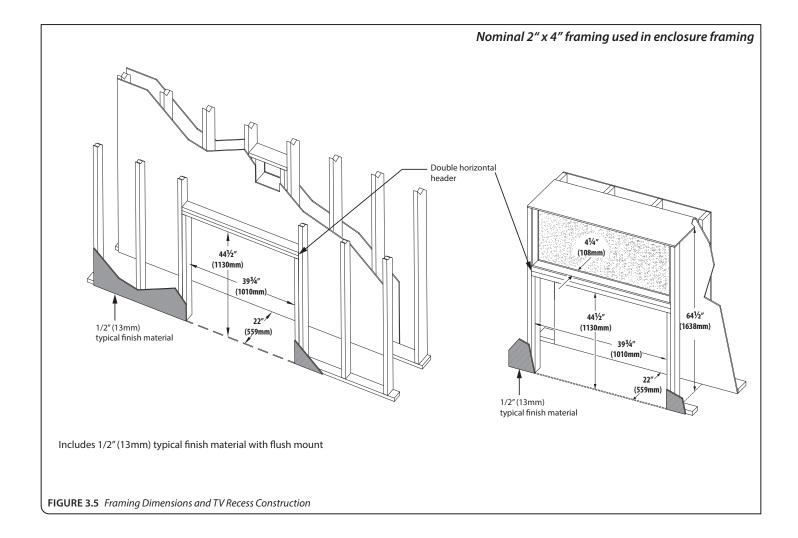
#### 3.6.1.1 TV Recess Construction

#### WARNING: All clearances to venting must be maintained.

Mounting a television above a fireplace is a common practice. Mantel depth, ceiling heights, and wall and mantel construction material all affect television surface temperatures. Most television manufacturers specify in their instructions that a television should not be installed on, near, or above a heat source.

Television location rests solely on the homeowner. It is the home owner's responsibility that the preferred TV mounting and mantel design will not exceed the listed maximum operation temperature of their electronic goods.

Tests performed determined that surface temperatures did not exceed 150°F (66°C) when a  $4\frac{1}{4}$ " (108mm) deep recess is constructed above the fireplace.



#### 3.6.2 Rough-in Vent Termination

This is a cold air transfer area. The fireplace enclosure must comply with all clearances as outlined in this manual, and be constructed in compliance with local building codes. Outside walls should be insulated to prevent cold air from entering room.

Exterior vent termination location must be in compliance with section 6.2, MINIMUM VENT TERMINATION CLEARANCES on page 33. DO NOT RECESS THE VENT CAP INTO WALL OR SIDING.

**IMPORTANT - METAL FAB VENT SYSTEM:** When installing Metal Fab vent pipe, an adapter must be used. This will increase the minimum height for the center of the vent pipe by 3-1/4" (83mm) when framing the wall pass through.

#### 3.6.2.1 Clearances

- A minimum of 1" (25mm) clearance on all sides of the vertical vent pipe must be maintained.
- A minimum of 1" (25mm) clearance from the top surface on the horizontal pipe must be maintained.
- A minimum of 1" (25mm) clearance on the sides and bottom surfaces on the horizontal pipe must be maintained.

#### 3.6.2.2 Vertical Terminations

Follow vent pipe manufacturer's installation instructions for vertical terminations.

• Attic insulation shields may be insulated using unfaced insulation products listed as non-combustible per ASTM E 136.

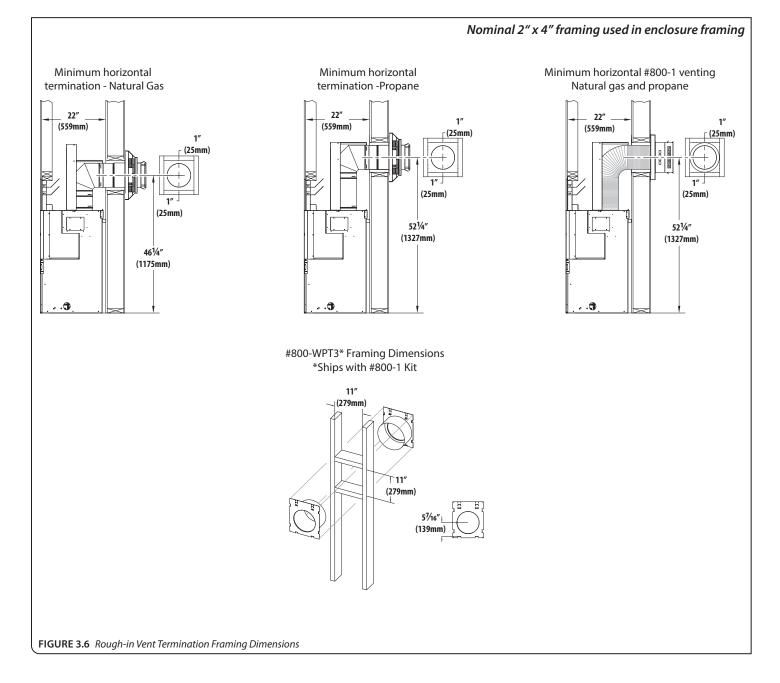
#### 3.6.2.3 Horizontal Terminations

*IMPORTANT: Horizontal vent sections require 1/4" (6mm) rise for every 12" (305mm) of travel for natural draft applications.* 

- Elbows listed with approved vent systems for this appliance vary in vertical length. Please consult the vent manufacturer's instructions to determine the elbow dimension used for installation. Adjust the wall pass-through rough opening dimensions to maintain clearance requirements.
- Kozy Heat's #800-WPT3, or wall thimble products that comply with the required 1" (25mm) top clearance to combustibles, must be installed for all horizontal (rigid or flexible) vent runs that pass through interior or exterior walls. These wall thimble products may be insulated using unfaced insulation products listed as noncombustible per ASTM E 136. #800-WPT3 covers wall thickness 4" (101mm) to 6-1/2" (165mm).

#### 3.6.2.4 Wall Pass Through Information and Framing

- Measure from floor level of the fireplace to the center of where the vent pipe will penetrate the wall. The dimensions in FIGURE 3.6 are used with a Simpson DuraVent elbow.
- 2. Cut and frame an opening in the wall to allow the vent system to run level through the wall pass-through.
- 3. Follow the vent pipe manufacturer's installation instructions for natural draft vent installation.
- Rigid pipe dimensions in **FIGURE 3.6** reflect Simpson Duravent 5" x 8" coaxial pipe. Other manufacturers product dimensions may vary.
- Flexible pipe framing dimensions in **FIGURE 3.6** reflect Kozy Heat #800 Series Flexible Vent System.



## 3.7 Outdoor Covered Fireplace Installation

An outdoor covered fireplace installation allows a fireplace to be installed in an outdoor covered area, where the appliance is protected from direct precipitation.

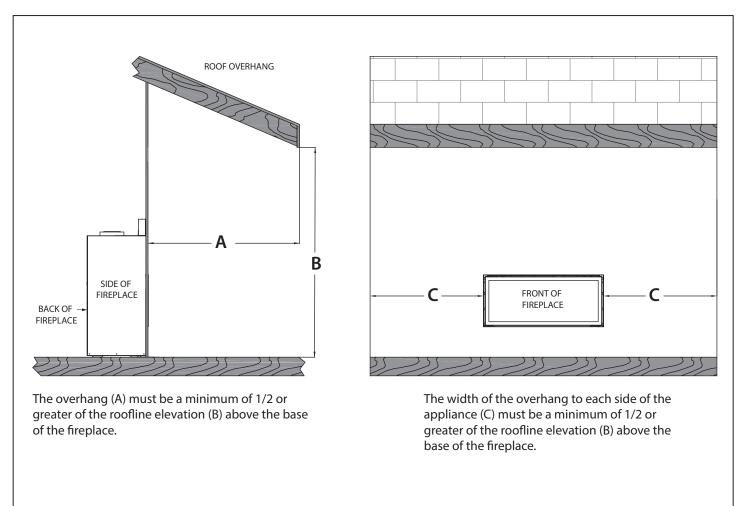
Follow the instructions and illustrations on this page and the following page for installation procedures.

## 3.7.1 Safety Screen Barriers

Hussong Mfg. Co., Inc. highly recommends to use black painted safety barriers in outdoor installations. Other screen barriers that incorporate a plated or patina finish are highly susceptible to oxidation and discoloration.

#### 3.7.2 Requirements

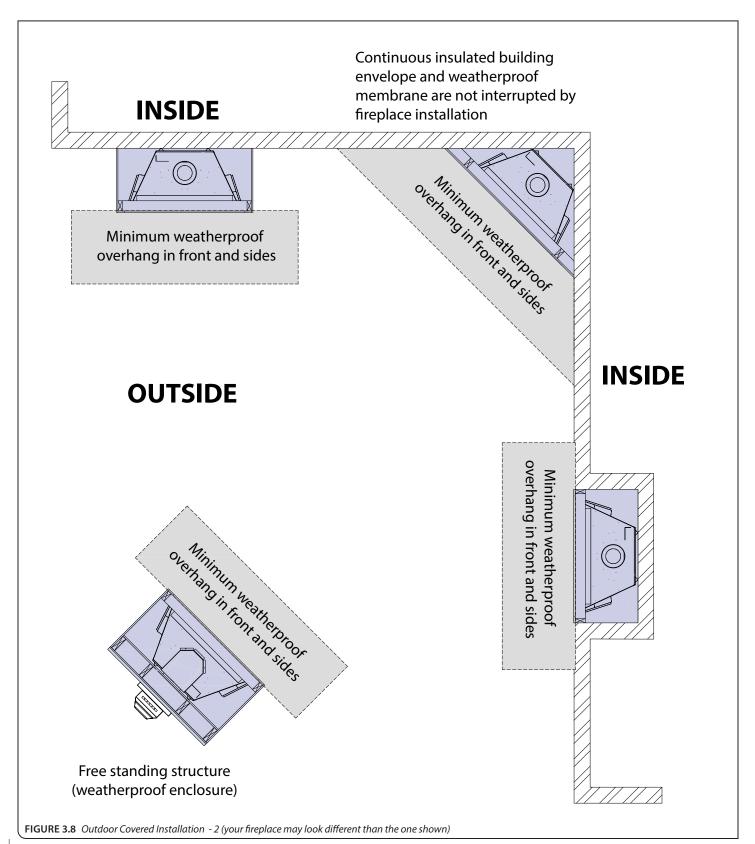
- The continuous insulated building envelope and weatherproof membrane are not to be interrupted by fireplace installation. See **FIGURE 3.8** on the following page.
- Fireplace operation is approved from 40°F to 110°F.
- All wiring connections shall be in accordance with outdoor requirements of NECA NFPA 70.
- All clearances and requirements in your appliance manual must be adhered to.



EXAMPLE: If roofline (B) is 10' above the base of fireplace, the overhang (A) must be 5' or greater. The width of the overhang to EACH side of the fireplace (C) must be 5' or greater.

FIGURE 3.7 Outdoor Covered Fireplace Install - 1

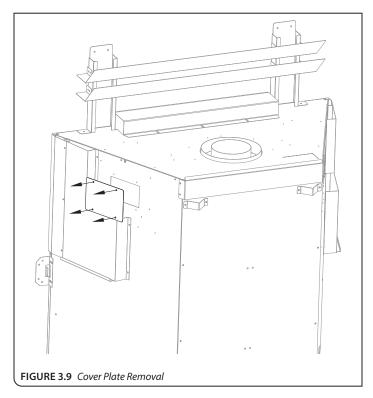
#### 3.7.3 Outdoor Covered Fireplace Installation (continued)



#### **3.8** Exterior and Interior Heat Transfer Kit Cover Plate(s)

## IMPORTANT: Only remove the cover plates that are required specifically for your application or installation.

**FIGURE 3.9** shows removal of the Heat Transfer Kit cover plates. There are (2) square cover plates located on the left and the right side of the outer shell of the appliance. This appliance can have (2) Heat Transfer Kits installed at the same time. It can be up to two of the same heat transfer kit or a combination of interior and exterior kits.



#### SECTION 4 FACING AND FINISHING Facing and Finishing Requirements

## 4.1 Facing and Finishing Requirements

WARNING: Maintain all minimum clearances to combustibles from the appliance and vent system.

#### 4.1.1 Mantel and Hearth Requirements

WARNING: All minimum clearances to combustible material MUST be maintained.

- Combustible Mantel Projections As referenced in FIGURE
   4.1, the 3/4" trim mantel can start at 10" (254mm) above the top of the appliance with a 10" (254mm) mantel starting at 14" (354mm) above the top of the appliance. Mantel projections can increase 1" (25mm) of depth for every 1" (25mm) of height starting at the 10" (254mm) mantel.
- Non-combustible Mantel Projections Minimum Vertical and Maximum Horizontal: A minimum vertical clearance of 6" (152mm) above the top of the appliance to a maximum 6" (152mm) depth of a non-combustible mantel. Follow projection 1" (25mm) up for every 1" (25mm) deeper. See FIGURE 4.2 on page 24.

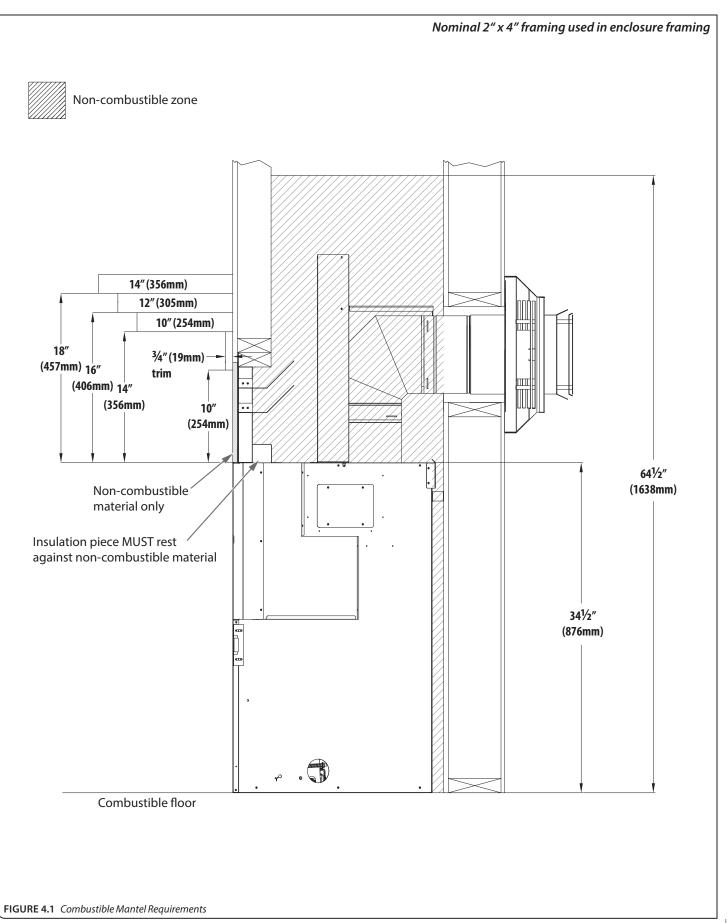
#### 4.1.2 Adjacent Sidewall Requirements

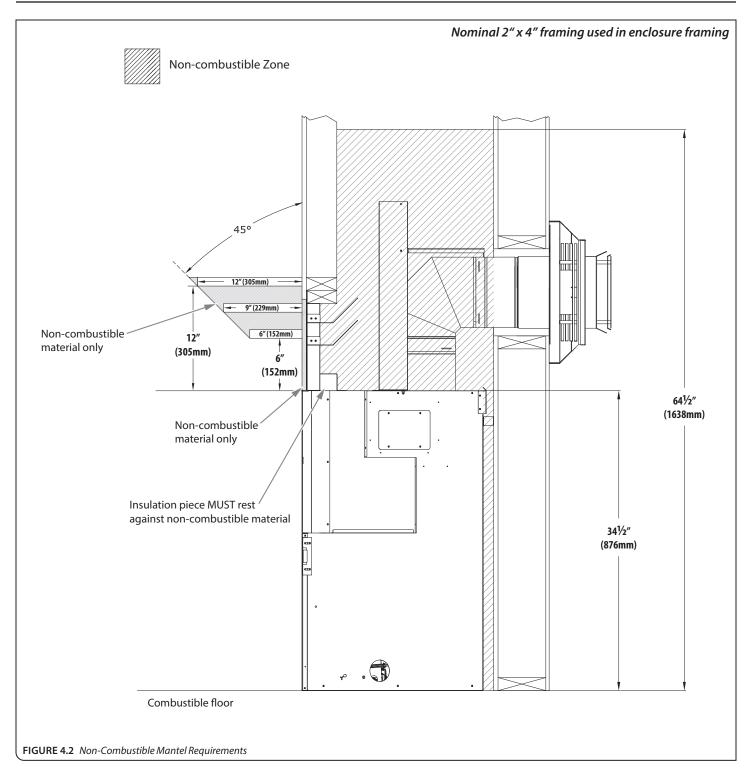
The adjacent sidewall minimum clearance is 1-1/4" (32mm) from the appliance sides. See **FIGURE 4.3** on page 25.

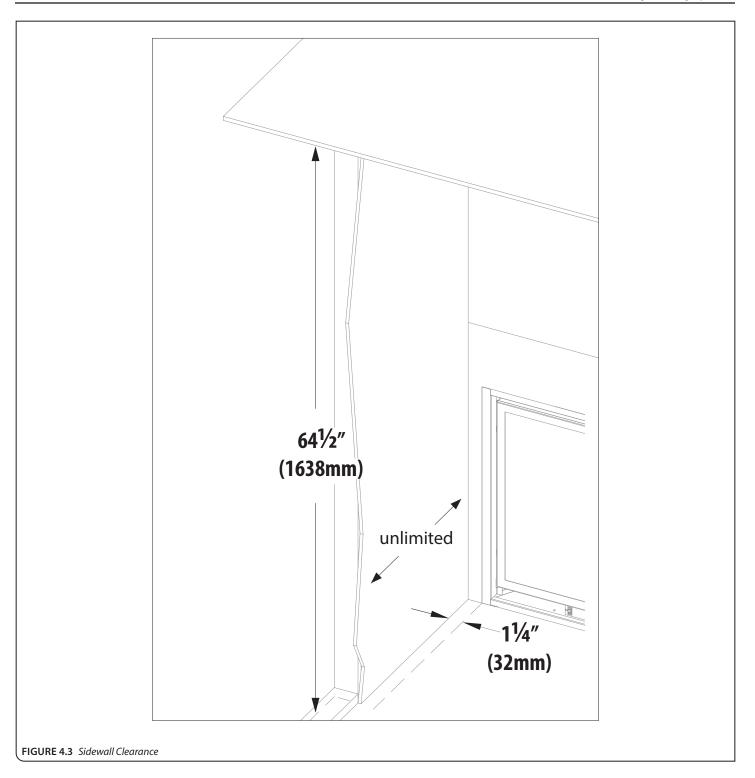
#### 4.1.3 Finishing Recommendations

NOTE: The surface area above the appliance may be affected by high temperatures emitted from this appliance. To help avoid or reduce the possibility of the sheetrock to crack, Hussong Mfg. Co., Inc. recommends the following methods:

- The front face of the unit to the insulation piece and standoff assembly will accommodate typical 1/2" (12mm) noncombustible facing material. The non-combustible facing material will sit on top of the unit and be pushed back tight against the insulation piece in-between the stand-off assembly pieces, allowing the unit front to be flush with non-combustible facing material. These components are adjustable for the noncombustible facing material to be flush with the fireplace or to overlap the fireplace face. Refer to section 3.3, STAND-OFF ASSEMBLY AND HEADER HEAT SHIELDS on page 12.
- This appliance is shipped with a 1/2" thick non-combustible material (board) that overlaps the header and the sides of framing. See section FIGURE 4.4, NON-COMBUSTIBLE MATERIAL on page 26. Screws are allowed to penetrate the steel framing assembly to attach finishing material.
- An optional finishing trim kit #C39-FTK provides a finished edge to hide unfinished edge materials. See Section section 4.2, OPTIONAL FINISHING TRIM KIT (FTK): #C39-FTK on page 27.
- Ensure the non-combustible material and sheetrock is dry and dust free.
- For taping and mudding seams, we recommend heat resilient tape, mesh and joint compounds, such as Durabond. Joint compound must be cured as per manufacturer's recommendations.
- For a painted surface, use a high quality acrylic latex primer and finish coat. Avoid flat or light-colored paints to prevent discoloring.







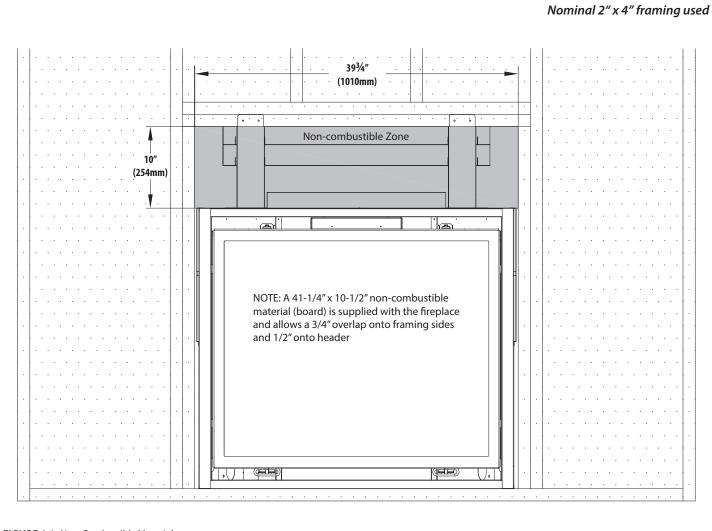


FIGURE 4.4 Non-Combustible Material

## 4.2 Optional Finishing Trim Kit (FTK): #C39-FTK

This optional finishing trim kit (included with the fireplace) provides a 3/4" (19mm) finished edge (black metal) to allow a 1/2" finish board and tile or stone to finish up against creating a shadow box for the safety front.

Use this when finishing around the fireplace with tile or stone. Do not use if you are finishing with 1/2" drywall or non-combustible only, as it will leave 1/4" exposed.

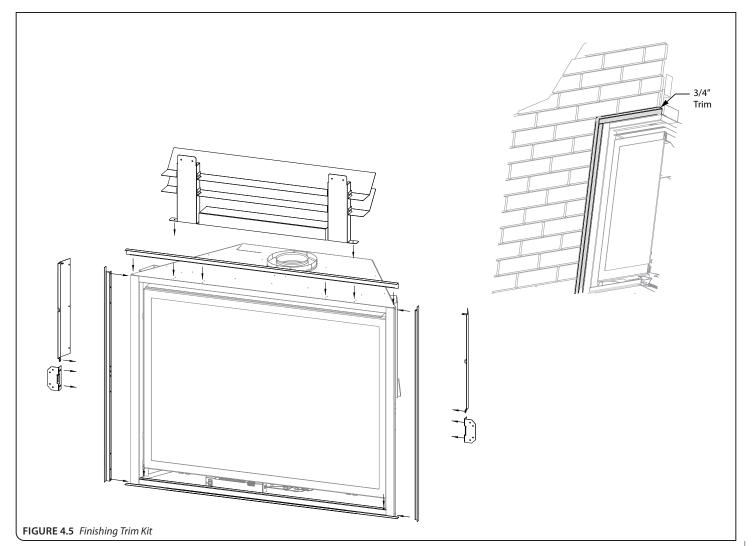
Do not use with inside mount safety barrier C39-RSF2, where this finishing trim kit is not necessary.

#### IMPORTANT: This trim kit must be attached before fireplace installation.

NOTE: This trim panel assembly should be installed with the standoff assembly, insulation piece, and header heat shields. Refer to section 3.3, STAND-OFF ASSEMBLY AND HEADER HEAT SHIELDS on page 12.

- 1. If installed, remove and discard the existing bottom front frame portion.
- 2. Install the bottom trim panel with the flange positioned as shown below. Insert the tabs on the trim panel into the slots on the bottom opening of the fireplace.

- 3. If installed, remove the stand-off assembly, header heat shields, and insulation piece.
- 4. Install the top trim panel. Align the holes in the top trim panel with the front holes in the stand-off assemblies and attach to the fireplace top. Place insulation back on top of the fireplace in between the two stand-off assemblies. The insulation piece must be pushed tight against the required non-combustible material. Secure with the screws previously removed and included in the components packet.
- 5. Reattach the lower header heat shield to the stand-off assembly (8) screws.
- 6. If installed, remove the nailing flanges from the sides of the fireplace.
- 7. Remove the side heat shields.
- 8. Install side trim panels, utilizing the existing screws from the top and bottom sides of the fireplace. Install side heat shields and nailing flanges after trim panels, using screws previously removed.
- 9. Use screws included in the components packet to complete side panel installation.
- 10. Position fireplace into rough opening before reattaching the upper header heat shield. Attach the upper header heat shield to the stand-off assembly with (8) screws.



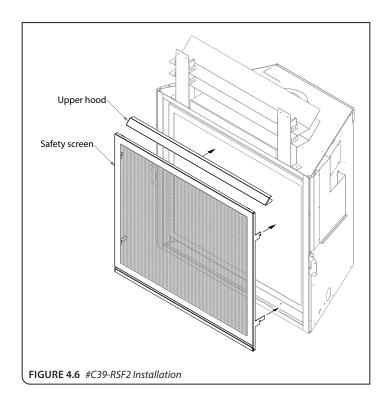
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## 4.3 Safety Barrier Installation

## 4.3.1 Inside Fit - Recessed Installation

#### Model #C39-RSF2

- 1. Insert the upper hood flange into clips located at the top of the upper air passage. Note: this will be a fairly tight fit.
- 2. Install the bottom frame piece. Align the hooks on the bottom frame piece to the corresponding holes in the inside flange on each side of the firebox floor. The bottom frame piece is shipped with safety barrier #C39-RSF2 and must be installed.
- 3. Center the screen front over the glass frame assembly, allowing the screen front's mounting brackets to fit inside the air openings.
- 4. Align the notched tabs (located on the back of the screen front) with the slots in the fireplace. Raise slightly and push back into position.
- 5. Lower screen front until the notched tabs are firmly in position.
- To remove safety screen: lift the screen up and out of slots.



#### 4.3.2 Overlap Fit - Hanging Installation with Adjustable Louvers (Open Bracket)

#### Model #C39A-FPDSF2

The listed safety barriers are equipped with the louver built into the safety screen face. The hanging brackets located on the back of screen front are equipped with (2) notched brackets to allow the louver to be adjusted to accommodate facing material thickness. The safety barrier is shipped with the louver in the first notch position.

#### To adjust louver position:

- 1. Locate the (2) louver brackets at the bottom of the safety screen. One of the louvers bracket end is open at the top to allow removal and adjustment of the louver depending on the safety barrier position for installation and facing material thickness.
- 2. Slide the louver up and out on the open bracket end and pull it out of the closed bracket end.
- 3. Adjust the louver to the desired notch in order to accommodate facing material and to cover the control compartment as you see fit.

NOTE: The position of the louver should match with the desired position of the notched tabs needed for your installation. The louver in the first notch position will match with the first notch position in the notched tabs, the louver in the second notch position will match the second notch in the notched tabs, etc.

- 4. Reinstall the louver into the closed bracket first, then slide the other end into the open bracket
- 5. Install safety barrier. Center the screen front over the glass frame assembly, allowing the hanging brackets to fit inside the air openings.
- 6. Align the notched tabs with the slots in the fireplace. Raise slightly and push back to desired position.
- 7. Lower the screen front until the notched tabs are firmly in position. Verify the depth accommodates finish material, and the notched tabs position matches the louver notch position.
- 8. To remove safety screen: lift the screen up and out of slots.

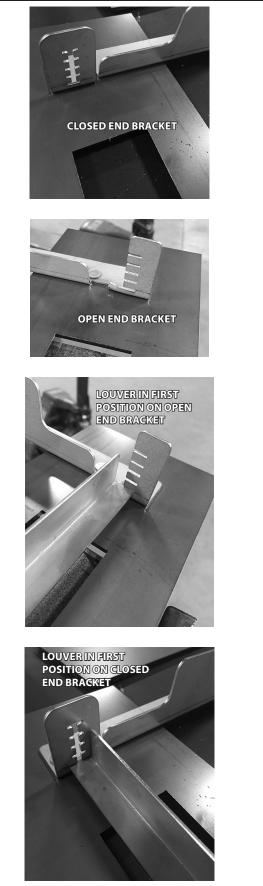


FIGURE 4.7 Adjustable Louver for C39A-MSF, R-MSF, and A-FPDSF

#### 4.3.3 Overlap Fit - Hanging Installation with Adjustable Louvers (Closed Brackets)

#### Models #C39-FRSF and #C39-PSF

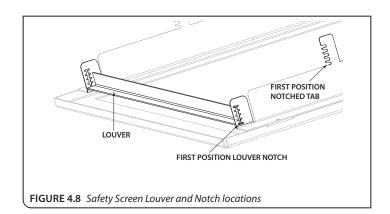
The listed safety barriers are equipped with the louver built into the safety screen face. The hanging brackets located on the back of screen front are equipped with notches to allow the louver to be adjusted to accommodate facing material thickness. The safety barrier is shipped with the louver in the first notch position.

#### To adjust louver position:

- 1. Locate the (3) screws on each hanging bracket at the back of the screen front.
- 2. Loosen (6) screws on both hanging brackets. This will allow you to bend the bracket outward to adjust the louver to the desired position.

NOTE: The position of the louver should match with the desired position of the notched tabs needed for your installation. The louver in the first notch position will match with the first notch position in the notched tabs, the louver in the second notch position will match the second notch in the notched tabs, etc.

- 3. Adjust the louver to the desired notch in order to accommodate facing material and to cover the control compartment as you see fit. Re-tighten screws on hanging brackets.
- 4. Install safety barrier. Center the screen front over the glass frame assembly, allowing the hanging brackets to fit inside the air openings.
- 5. Align the notched tabs with the slots in the fireplace. Raise slightly and push back to desired position.
- 6. Lower the screen front until the notched tabs are firmly in position. Verify the depth accommodates finish material, and the notched tabs position matches the louver notch position.
- 7. To remove safety screen: lift the screen up and out of slots.



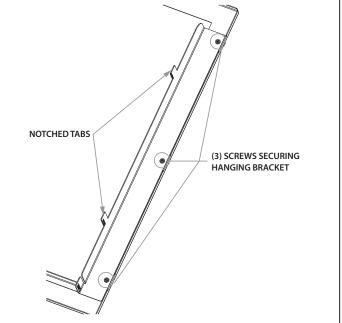


FIGURE 4.9 Screw Location on Hanging Bracket

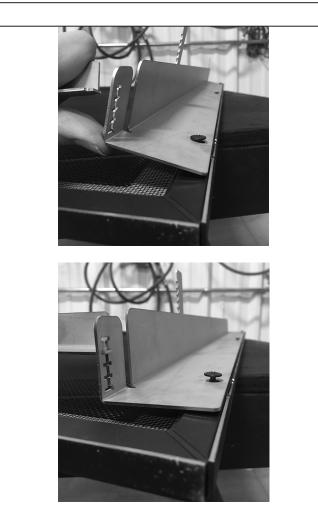


FIGURE 4.10 Adjust Louver

## 5.1 Gas Conversion

ATTENTION: The conversion shall be carried out in accordance with the requirements of the provincial authorities having jurisdiction and in accordance with the requirements of the ANSI Z223.1 installation code.

This fireplace is manufactured for use with natural gas. Follow the instructions included with the conversion kit if converting to propane.

## 5.2 Gas Line Installation

CAUTION: Installation of the gas line must only be done by a qualified person in accordance with local building codes, if any. If not, follow ANSI Z223.1. Commonwealth of Massachusetts installations must be done by a licensed plumber or gas fitter.

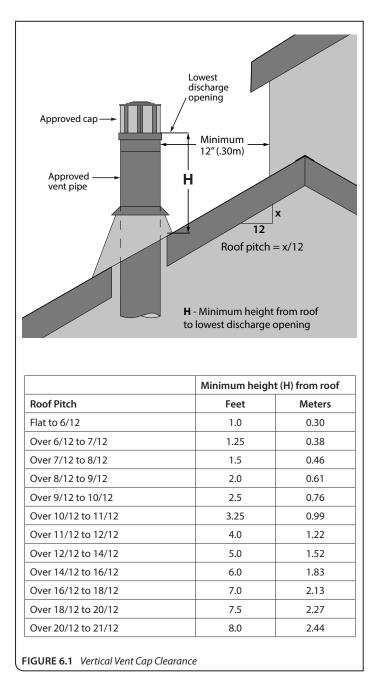
NOTE: The appliance and its individual shutoff valve must be disconnected from the gas supply piping system during any pressure testing of that system at pressures in excess of  $\frac{1}{2}$  psi (3.5 kPa). For test pressures equal to or less than  $\frac{1}{2}$  psi (3.5 kPa), the appliance must be isolated from the gas supply piping system by closing its individual manual shut-off valve.

- A listed (and Commonwealth of Massachusetts approved) 1/2" (13mm) tee handle manual shut-off valve and flexible gas connector are to be connected to the 1/2" (13 mm) control valve inlet. If substituting for these components, please consult local codes for compliance.
- This fireplace is equipped with a 3/8" (10mm) x 18" (457mm) long flexible gas connector and manual shut-off valve.
- Run gas line into fireplace. The gas line should be run to the point of connection where the shut-off valve and flexible gas line will connect. See FIGURE 2.1, #CAR-39 DIMENSIONS on page 9.
- Do not run gas line in a manner that would obstruct fan operation.
- For high altitude installations, consult the local gas distributor or the authority having jurisdiction for proper rating methods.

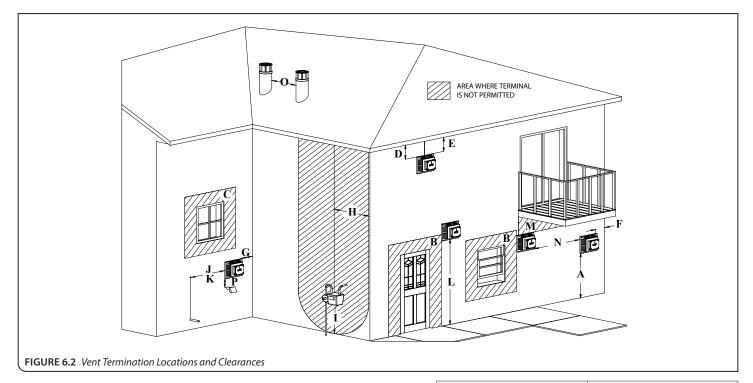
Table 5.1, Inlet Pressure Requirements			
Gas Pressure	Natural Gas	Propane	
Minimum Inlet Pressure	5″ WC (1.25 kPa)	12"WC (2.99 kPa)	
Maximum Inlet Pressure	10" WC (2.49 kPa)	13″WC (3.24 kPa)	

### 6.1 Vertical Vent Termination

WARNING: This appliance must not share or be connected to a chimney flue serving a separate solid-fuel burning appliance.



## 6.2 Minimum Vent Termination Clearances



		Canadian installations	US installations
A	Clearance above grade, veranda, porch, deck, or balcony	12" (30cm)	12" (30cm)
В	Clearance to window or door that may be opened	12" (30cm)	9″ (23cm)
C	Clearance to permanently closed window (recommended to prevent condensation on window)	12″ (30cm)*	12" (30cm)*
D	Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 feet (61 cm) from the edge of the terminal	24" (61cm)*	24" (61cm)*
Е	Clearance to unventilated soffit	12" (30cm)*	12" (30cm)*
F	Clearance to outside corner	0" (0cm)*	0" (0cm)*
G	Clearance to inside corner	12" (30cm)*	12" (30cm)
н	Clearance to each side of center line extended above meter/regulator assembly	3' (91cm) within a height 15' (4.5m) above the meter/ regulator assembly	*
T	Clearance to service regulator vent outlet	3' (91cm)	*
J	Clearance to non mechanical air supply inlet to building or the combustion air inlet to any other appliance	12″ (30cm)	9″ (23cm)
К	Clearance to mechanical air supply inlet	6′ (1.83m)	3' (91cm) above if within 10' (3m) horizontally Massachusetts: 10' (3m)
L	Clearance above paved sidewalk or paved driveway located on public property	7′ (2.13m)†	*
М	Clearance under veranda, porch deck, or balcony	12" (30cm)‡	12″ (30cm)
N	Clearance between two horizontal terminations	12" (30cm)	12" (30cm)
0	Clearance between two vertical terminations (may be same height)	12" (30cm)	12" (30cm)
Ρ	Above furnace exhaust or inlet	12″ (30cm)	12" (30cm)
* C	learance in accordance with local installation codes and the requirements of the gas suppl	ier.	
† A	vent shall not terminate directly above a sidewalk or paved driveway that is located betw	een two single family dwellings an	d serves both dwellings.
‡ P	ermitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides l	peneath the floor.	
	IYL SOFFIT, VINYL CEILING, AND VINYL OVERHANG DISCLAIMER: Clearances to heat resistant nufacturing Co., Inc. will not be held responsible for heat damage caused from terminating		

lated soffits.

## 7.1 Approved Vent Systems

This appliance is equipped for use with a 5" (127mm) exhaust by 8" (203mm) air intake co-axial vent pipe system.

This appliance is approved for use for Kozy Heat 800 Series Flexible Vent Kit (sold separately).

Vertical 5" x 8" co-axial flexible vent pipe with vertical terminations are not approved for use with this fireplace.

This appliance is approved for use with manufacturers (horizontal and vertical terminations): American Metal Products (Ameri-Vent), BDM, ICC, Metal Fab\*, Olympia Chimney Supply, Inc., Selkirk, and Simpson DuraVent.

**\*WHEN INSTALLING METAL FAB VENT SYSTEM** with this appliance an adapter must be used. Use adapter part number 5DDA.

The following termination caps are not allowed: BDM 940285 Round and 94040836 Snorkel; Simpson DuraVent 58DVA-H2, 58DVA-H2-SNK14, 58DVA-H2-SNK36

Natural gas and propane vent installations terminating with a snorkel cap require a minimum of 12" (305mm) of vertical rise off the top of the appliance before the use of an elbow.

Refer to the vent manufacturer's installation manual for complete installation instructions. Vent installation must conform with venting requirements and restrictions as outlined in this manual.

## 7.2 Venting Requirements

NOTE: Consult the local and national installation codes to assure adequate combustion and ventilation air is available. Venting requirements apply to both natural gas and propane.

- Flame height and appearance will vary depending upon venting configuration and the type of fuel used.
- Provide a means for visually checking the vent connection to the appliance after the fireplace is installed.
- A minimum of 1" (25mm) clearance on all sides of the vertical vent pipe must be maintained. Attic insulation shields may be insulated using unfaced insulation products listed as noncombustible per ASTM E 136.
- The vent heat shield assembly must be installed for minimum horizontal venting installations for natural gas and propane. The vertical vent heat shield of the assembly MUST be installed for every venting installation and application.
- Kozy Heat's #800-WPT3 series, or wall thimble products that comply with the required 1" (25mm) top clearance and 1" (25mm) side and bottom clearance to combustibles, must be installed for all horizontal (rigid or flexible) vent runs that pass through interior or exterior walls. These wall thimble products may be insulated using unfaced insulation products listed as noncombustible per ASTM E 136.

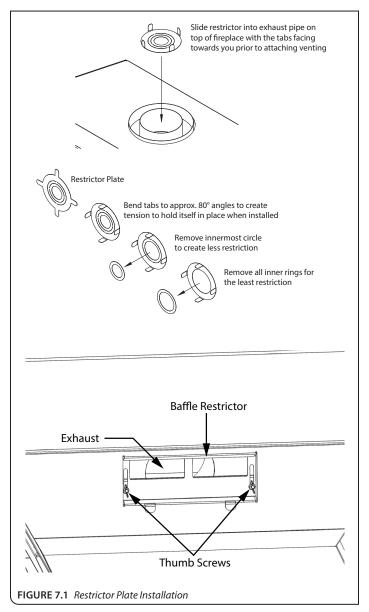
## 7.3 Vent Restriction

Burner flame appearance and characteristics are affected by altitude, fuel quality, venting configuration, and other factors. To achieve desirable flame appearance, the vent exhaust may be restricted by the restrictor plate (included in components packet) and/or adjust the built-in restrictor located in the fireplace baffle.

The restrictor plate is shipped with all inner rings intact, and when installed, provides the most vent restriction. There are (2) inner rings that can be knocked out. The innermost ring knocked out will create less restriction, and the outer most ring knocked out will create the least amount of restriction. Closing the baffle restrictor will create more vent exhaust restriction.

Follow **FIGURE 7.1** for restrictor plate installation before attaching venting or through the baffle restrictor if venting is already attached. If you are adjusting the baffle restrictor, loosen the (2) thumb screws to adjust the setting to achieve desired flame appearance.

For vent restriction recommendations and adjustments, see section **11.2.2**, **VENT RESTRICTION (AFTER INSTALLATION)** on page 55.



## 7.4 Vent Heat Shield Assembly Installation

IMPORTANT: The vertical vent heat shield MUST be installed for every type of venting installation. The horizontal vent heat shield must be installed with minimum horizontal venting for natural gas and propane installations.

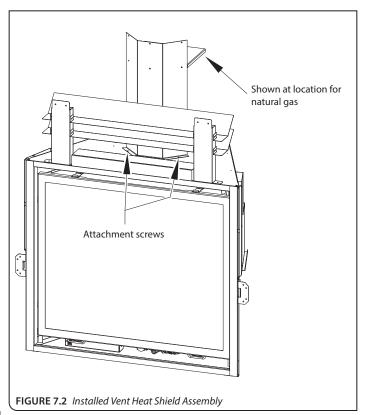
NOTE: There are (6) screw holes located in front of the flue outlet to move the vent heat shield assembly in front of the vent pipe. Align the heat shield as necessary for your venting installation.

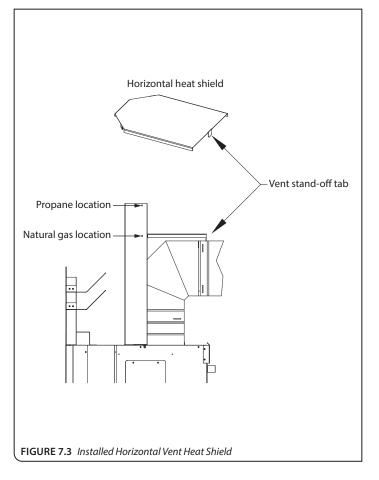
#### 7.4.1 Vertical Vent Heat Shield Installation

- 1. Position the vertical vent heat shield in front of the vent pipe, with the flanges facing towards the fireplace face as necessary for the type of installation.
- 2. Align the (2) slots on the vertical heat shield flanges with corresponding screw holes located in front of the flue outlet on the top of the fireplace.
- 3. Secure the vertical vent heat shield to the fireplace with (2) attachment screws (provided in the components package).

#### 7.4.2 Minimum Horizontal Venting

- 1. Bend at perforation on the (3) hand-tabs down on the horizontal vent heat shield.
- 2. Locate (3) screw holes on the vertical vent heat shield. There are (2) sets of screws holes, allowing for either natural gas or propane minimum horizontal venting. See **FIGURE 7.3**
- 3. Align the (3) slots on horizontal vent heat shield tabs to the corresponding (3) screws holes on the vertical vent heat shield necessary for your installation.
- Attach the horizontal vent heat shield with screws (provided) through the screw holes on the vertical vent heat shield. The 1" (25mm) vent stand-off tab will rest on top of the vent pipe.





# 7.5 Natural Draft Vent Installation

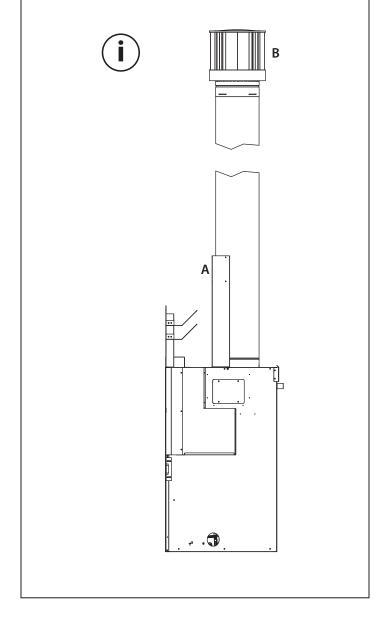
The vertical vent heat shield must be installed for vertical terminations. Refer to section 7.4, VENT HEAT SHIELD ASSEMBLY INSTALLATION on page 36.

## 7.5.1 Vertical Terminations

Natural Gas and Propane

(i) Minimum / Maximum Vertical Terminations\*:
 4' (1219mm) minimum vertical length / 50' (15.24m) maximum vertical length + termination cap

\*Hussong Mfg. Co., Inc. recommends natural gas venting installations, with at least 4' (1219mm) of vertical vent height, to adjust the front air shutter opening to 1/8" (3mm), and to close the back air shutter opening. DIAG. 1 NATURAL GAS & PROPANE VERTICAL TERMINATIONS (A) Vertical Vent Heat Shield (B) Termination Cap



## 7.5.2 Natural Gas Combination Venting

IMPORTANT: Horizontal vent sections require 1/4" (6mm) rise for every 12" (305mm) of travel.

IMPORTANT: Natural gas and propane vent installations terminating with a snorkel cap require a minimum of 12" (305mm) of vertical venting off the top of the appliance before the use of an elbow.

The vertical vent heat shield must be installed for every combination venting installation. The vent heat shield assembly (horizontal and vertical vent head shields) must be installed when installing minimum vertical rise combination venting. Refer to section 7.4 on page 36.

#### (i) Minimum 6" Vertical Venting / Minimum / Maximum Horizontal Termination

6" (152mm) minimum vertical rise + 90° elbow + 6" (152mm) minimum horizontal run / 10' (3m) maximum horizontal run + termination cap

#### (ii) Typical Corner Installation

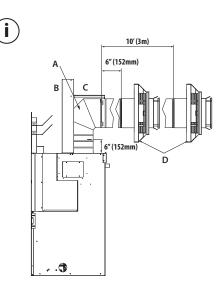
6" (152mm) minimum vertical rise + 90° elbow + 6" (152mm) minimum horizontal run + termination cap

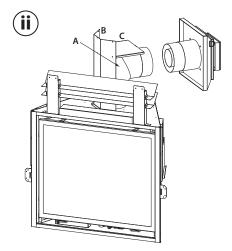
#### (iii) Minimum 18" Vertical Venting / Minimum / Maximum Horizontal Termination

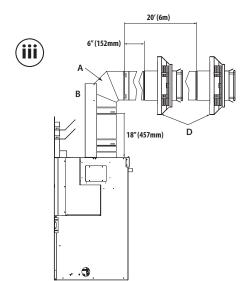
18" (457mm) minimum vertical rise + 90° elbow + 6" (152mm) minimum horizontal run / 20' (6m) maximum horizontal run + termination cap

DIAG. 2 NATURAL GAS COMBINATION VENTING

(A) 90° Elbow
(C) Horizontal Vent Shield
(B) Vertical Vent Heat Shield
(D) Termination Cap



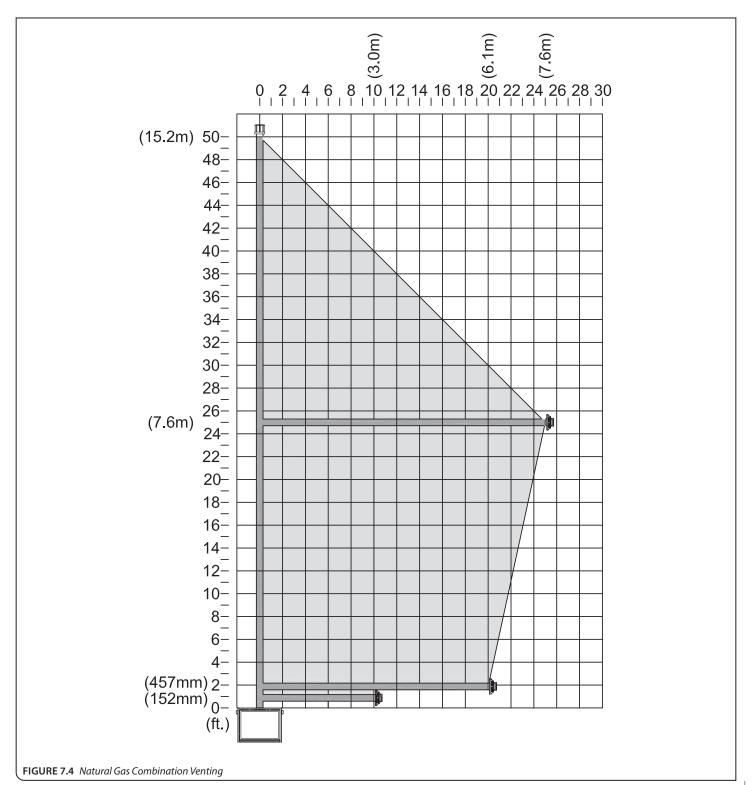




#### 7.5.2.1 Natural Gas Maximum Combination Venting

For maximum vertical and maximum horizontal combination venting, the vent terminations must be within the shaded area in FIGURE 7.4.

- 25' (7.6m) maximum vertical rise + 25' (7.6m) maximum horizontal run = 50' (15.2m) of total length
- Maximum of (5) 90° elbows.
- For each additional 90° elbow used after the first elbow, 3' (914mm) must be subtracted from maximum venting allowed.
- For each 45° elbow used, 18" (457mm) must be subtracted from maximum venting allowed.
- (2) 45° degree elbows may be used in place of (1) 90° elbow.



## 7.5.3 Propane Combination Venting

*IMPORTANT: Horizontal vent sections require 1/4" (6mm) rise for every 12" (305mm) of travel.* 

IMPORTANT: Natural gas and propane vent installations terminating with a snorkel cap require a minimum of 12" (305mm) of vertical venting off the top of the appliance before the use of an elbow.

The vertical vent heat shield must be installed for every combination venting installation. The vent heat shield assembly (horizontal and vertical vent head shields) must be installed when installing minimum vertical rise combination venting. Refer to Section 7.4 on page 36.

(i) Minimum 12" Vertical Venting / Minimum / Maximum Horizontal Termination

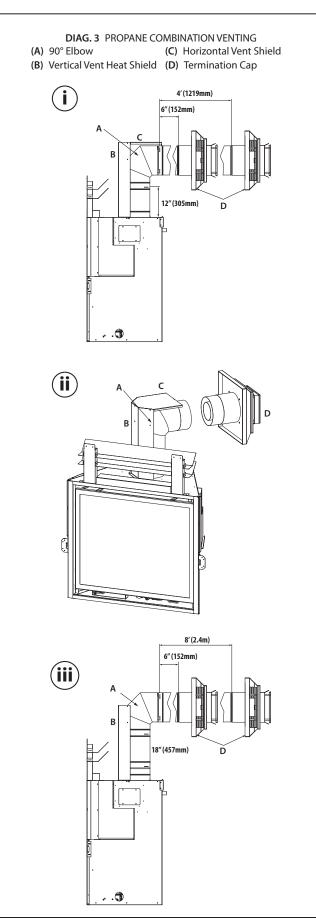
12" (305mm) minimum vertical rise + 90° elbow + 6" (152mm) minimum horizontal run / 4' (1219m) maximum horizontal run + termination cap

#### (ii) Typical Corner Installation

12" (305mm) minimum vertical rise + 90° elbow + 6" (152mm) minimum horizontal run + termination cap

#### (iii) Minimum 18" Vertical Venting / Minimum / Maximum Horizontal Termination

18" (457mm) vertical rise + 90° elbow + 6" (152mm) minimum horizontal run / 8' (2.4m) maximum horizontal run + termination cap

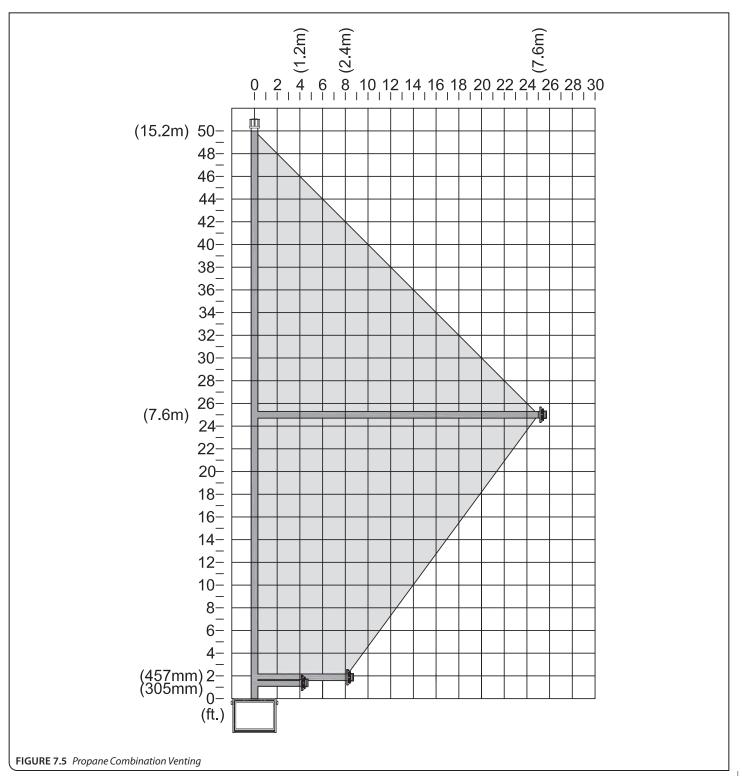


#### 7.5.3.1 Propane Maximum Combination Venting

For maximum vertical and maximum horizontal combination venting, the vent terminations must be within the shaded area in FIGURE 7.5.

- 25' (7.6m) maximum vertical rise + 25' (7.6m) maximum horizontal run = 50' (15.2m) of total length
- Maximum of (5) 90° elbows.

- For each additional 90° elbow used after the first elbow, 3' (914mm) must be subtracted from maximum venting allowed.
- For each 45° elbow used, 18" (457mm) must be subtracted from maximum venting allowed.
- (2) 45° degree elbows may be used in place of (1) 90° elbow.



# 7.6 #800-1 Series Direct Vent Termination Kit(s) Installation

IMPORTANT: The vertical vent heat shield included with this fireplace must be installed for all venting installations. Use the vent heat shield assembly when installing the flexible pipe at the minimum bend radius 6" (152mm) to center.

IMPORTANT: The flex pipe is permanently attached to the exterior plate. DO NOT ATTACH either #844-1 or #845-1 termination kit to fireplace (or extension kit) until it has passed through the wall. Install termination plates to the outside wall exterior.

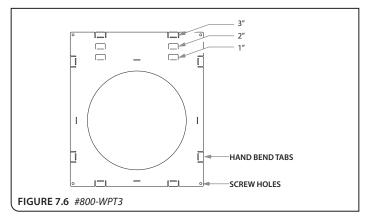
IMPORTANT: The minimum bend radius to center is 6" (152mm) required for installation of the flexible vent pipe. Care should be taken when installing the flexible vent pipe to avoid a tight bend that may cause abrasion or damage to the flexible pipe.

- If terminating against vinyl siding, a vinyl siding protector must be used (included with the #844-1 and #845-1 direct vent kits). Follow instructions included.
- Each #846-1 extension kit contains enough 5" & 8" flexible aluminum pipe to extend chimney an additional 6' (1.83 m).

#### 7.6.1 #800-WPT3 Installation Instructions

IMPORTANT: The heat shield within the wall thimble must overlap a minimum of 1-1/2'' (38mm). An extension will be needed if going through a thicker wall than 6-1/2'' (165mm). Refer to BDM vent manufacturer if wall extension is necessary.

- 1. Hand bend the (2) tabs on the top of the wall pass through at the 1" (25mm) top required clearance. Hand bend the (6) tabs on the sides and bottom of the wall pass through. Repeat for the other section.
- 2. From the interior, install one section of the wall pass through. Secure with (4) screws (not provided).
- 3. From the exterior, install the other section of the wall pass through, overlapping the heat shields as necessary to accommodate wall thickness. The sections must overlap a minimum of 1-1/2" (38mm). Secure to exterior wall with (4) screws (not provided).
- 4. Follow vent manufacturer installation instructions for vent installation.

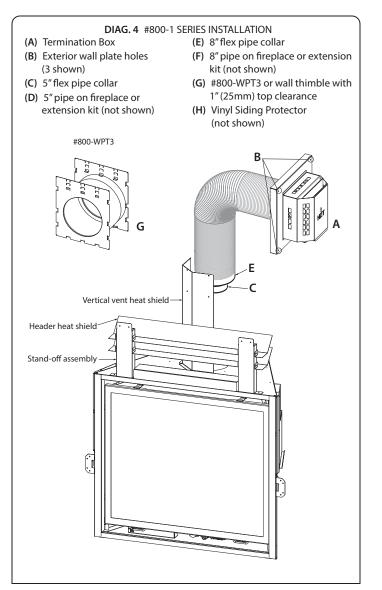


## 7.6.2 Assembly and Installation

- 1. Mount the required #800-WPT3 wall pass through (G) with the required 1" (25mm) top clearance and 1" (25mm) side clearances to the exterior wall, and seal.
- 2. (OPTIONAL) insulate the wall-pass through with any unfaced
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  - R.11 February 2022

insulation products listed as non-combustible per ASTM E 136.

- 3. Apply a liberal bead of exterior sealant around outer edge of termination box (A), placing assembly through the wall-pass through in exterior wall. Place screws through the four holes (B), securing it in place.
- 4. Form the 5" & 8" flexible aluminum pipes on termination kit (#844-1 or #845-1), and if applicable, on each extension kit.
- Gently pull 5" & 8" pipes down to the top of the fireplace, or if applicable, the extension kit.
   DO NOT stretch extension kit beyond 6' (1.83m); DO NOT stretch beyond what is required. It is very difficult to decompress flex pipes once stretched.
- 6. Place a bead of sealant outside 5" flex pipe collar (C) (end with EXTERNAL LIP) and sliding it into 5" pipe on extension kit or top of fireplace (D). Secure with 3 evenly spaced screws.
- 7. Place a bead of sealant inside 8" flex pipe collar (E) (end with the INTERNAL lip), sliding it over 8" pipe on top of fireplace (F). Secure with 3 evenly spaced screws.
- 8. If additional extension kits are required, repeat Steps 4 and 5, placing 5" & 8" pipes onto previous extension kit.



# 8.0 FIREPLACE SETUP

## 8.1 Glass Frame Assembly

WARNING: Do not operate this fireplace with the glass removed, cracked, or broken. Replacement of the glass assembly should be done by a licensed or qualified service person.

#### 8.1.1 Remove Glass Frame Assembly

#### WARNING: Do not remove the glass assembly when hot.

- 1. Remove the safety barrier.
- 2. Locate (2) spring-loaded latches securing the glass assembly at the bottom of the firebox.
- 3. Pull the spring-loaded latches out and down to release the bottom of the glass assembly.
- 4. Lift glass assembly up and off of the (2) tabs located at the top of the firebox.

#### 8.1.2 Install Glass Frame Assembly

- 1. Align the slots on top of the glass assembly over the tabs at the top of the firebox while lowering the bottom of the glass assembly into position.
- 2. Pull the spring-loaded latches out and up to secure the bottom of glass to the bottom of the fireplace.
- 3. Reinstall safety barrier.

# 8.2 Light Kit

CAUTION: Disconnect all electrical power from the fireplace before performing this task.

ATTENTION: If converting to propane, complete the conversion before installing any light kit components. Follow instructions provided with the conversion kit (sold separately).

NOTE: To avoid damage and prolong the life of the halogen bulbs, never touch with bare hands. Always use a soft cloth when handling.

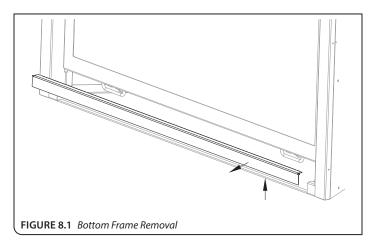
## 8.2.1 Install Light Kit

- 1. Remove the safety barrier and glass frame assembly.
- 2. Remove log set (if installed).
- 3. Remove crushed glass media (if installed).
- 4. Remove ember panel.
- 5. Install (4) halogen bulbs (included in components packet) into lamp bases.
- 6. Reinstall ember panel. Place the crushed glass media (included with the fireplace) into cavity in front of the burner.
- 7. Randomly place lava rock on top of glass media.
- 8. Reinstall log set, glass frame assembly, and safety barrier.

# 8.3 Bottom Frame Removal and Installation

To access the control module housing, the bottom frame will need to removed. It must be reinstalled after servicing to maintain clearances.

- 1. Remove the safety barrier.
- 2. Locate the bottom frame.
- 3. Lift the bottom frame up and out of slots on firebox floor.
- 4. To reinstall, align the tabs on the bottom frame and lower into position.
- 5. Reinstall safety barrier.



# 8.4 #C39-50B Log Set Installation

CAUTION: Do not place logs directly over burner port holes. Improper log placement may affect flame appearance and cause excessive soot to build upon the logs and glass.

- If converting to propane, complete the conversion before installing the log set. Follow the conversion instructions included with the kit.
- Log numbers are located on the bottom of each log. Refer to the following instructions and illustrations for proper log placement.
- 1. Position the ember panel in front of the burner.
- 2. Align the slots in the bottom of log C39-1B with the mounting

pins on the back log plate / burner bracket required for your installation. Push log down to seat.

- 3. Align the holes in the bottom of base logs C39-2B, C39-3B, C39-4B, C39-5B, C39-6B and C39-13B with the mounting pins on the burner. Push logs down on to pins to seat.
- 4. Align logs C39-7B, C39-8B, and C39-9B with the notches on the base logs.
- 5. Align log C39-11B with the notch on log C39-8B.
- 6. Align logs C39-10B and C39-12B with the notches on the ember panel.
- 7. Distribute rockwool embers onto the logs and burner using a stiff bristle brush.

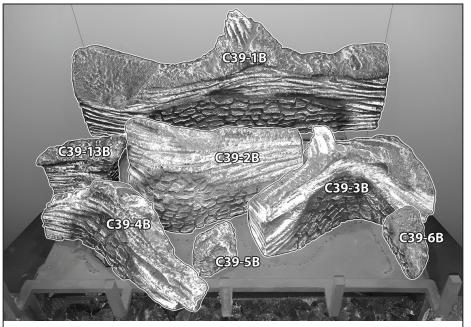
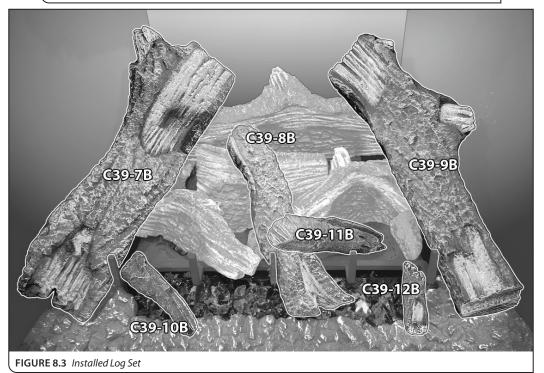


FIGURE 8.2 Base Logs



# 8.5 Control Board Removal and Installation

WARNING: If burner and/or pilot have been burning, use appropriate protection to avoid burns or damage to personal property before removing any components. DO NOT OPERATE THIS APPLIANCE WITHOUT THE SEALING GASKET (LOCATED UNDER THE CONTROL BOARD) IN PLACE. IF GASKETING IS DAMAGED, IT MUST BE REPLACED.

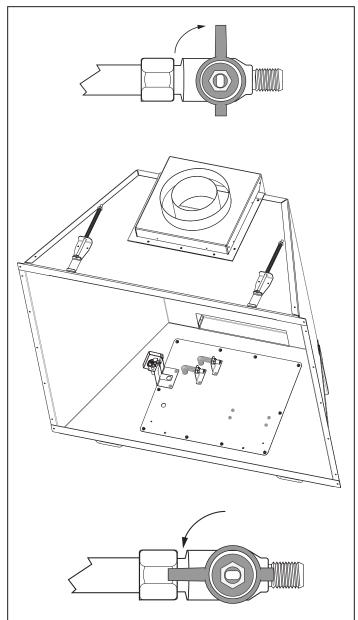
CAUTION: Check all connections for leaks with soapy water, whether field or factory made.

## 8.5.1 Control Board Removal

- 1. Disconnect electrical power.
- 2. Locate the manual valve installed by your qualified service technician.
- 3. Turn the manual valve clockwise to the OFF position.
- 4. Remove the safety barrier and glass frame assembly.
- 5. Remove logs.
- 6. Remove the front burner from the firebox (2 screws).
- 7. Remove the back burner tube.
- 8. Remove the back log plate/burner bracket (2) screws.
- 9. Remove the burner heat shield (2) screws.
- 10. Remove the light kit assembly.
- 11. Remove and save (10) screws securing the control board. Raise the control board to unplug control module and fan wiring from the control module.
- 12. Lift the control board and control module out of the firebox, being careful not to damage sealing gasket underneath.

## 8.5.2 Control Board Installation

- Place the control module through the firebox and into the control compartment. Plug in control module and fan wiring. VERIFY SEALING GASKET IS IN PLACE.
- 2. Secure the control board to the firebox using (10) screws previously removed.
- 3. Reinstall the light kit assembly.
- 4. Reinstall the burner heat shield (2) screws.
- 5. Reinstall the back log plate/burner bracket (2) screws.
- 6. Reinstall the front burner. Align the burner over the ports and position the venturi over burner orifice. Secure with (2) screws.
- 7. Reinstall the back burner tube, positioning the venturi over the burner orifice.
- 8. Reinstall log set.
- 9. Reinstall the glass frame assembly and safety barrier.
- 10. Turn the manual valve counterclockwise to the ON position.
- 11. Reconnect electrical power.
- 12. Verify proper log placement, operation of fireplace, and any electrical components.





# 9.0 ELECTRICAL INFORMATION

WARNING: Do not use this fireplace if any part has been under water. Immediately call a qualified service technician to inspect this appliance and to replace any part of the control system and any gas control which has been under water.

WARNING - Electrical Grounding Instructions: This appliance is equipped with a three-prong (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug.

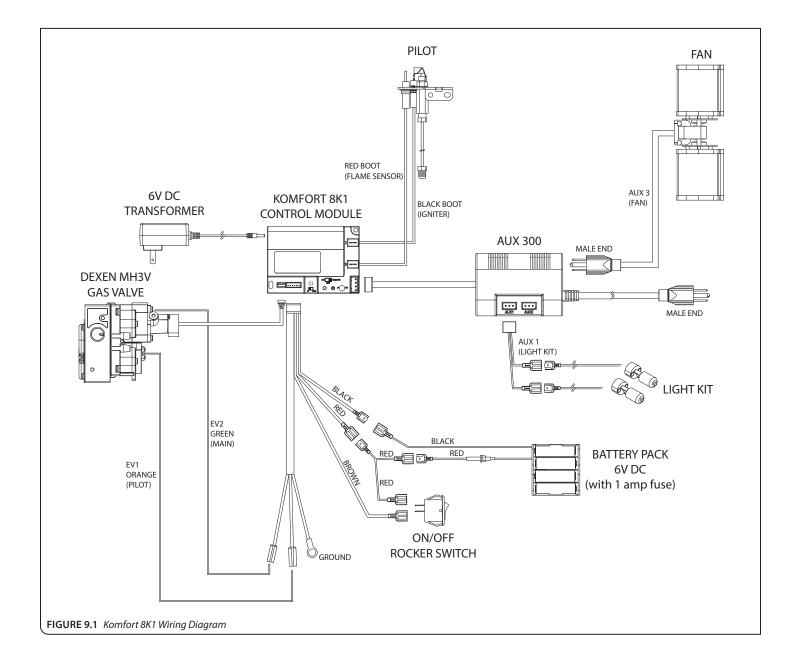
# 9.1 Electrical Specifications

This appliance, when installed, must be electrically grounded in accordance with local codes, or in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical Code, CSA C22.1.

# 9.2 Wiring Requirements

The wiring diagram for this appliance is shown in **FIGURE 9.1** below.

- The Komfort 8K1 system requires 120 VAC of electricity and/or batteries to operate.
- Using the battery backup will operate flame modulation of the burner.
- The fan component and light kit will not function on battery backup power.



#### FOR YOUR SAFETY READ BEFORE OPERATING

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury, or loss of life.

- This appliance is equipped with an ignition device which A. automatically lights the pilot. Do not try to light the pilot by hand.
- **BEFORE OPERATING** smell around the appliance area for gas. B. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.
  - WHAT TO DO IF YOU SMELL GAS
  - Do not try to light any appliance.
  - Do not touch any electric switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone.

#### WARNING

Do not operate appliance with the glass front removed, cracked, or broken. Replacement of the glass should be done by a licensed or qualified service person.

Under no circumstances should any solid fuel (wood, coal, paper, cardboard, etc.) be used in this appliance.

Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition.

Follow the gas supplier's instructions.

- If you cannot reach your gas supplier, call the fire department.
- C. Use only your hand to turn the gas control manual valve. Never use tools. If the valve will not turn by hand, do not try to repair it; call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- Do not use this appliance if any part has been under water. D. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control that has been under water.

#### CAUTION

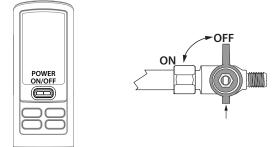
Clothing or other flammable material should not be placed on or near the appliance.

Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children and other at risk individuals out of the room and away from hot surfaces.

#### **OPERATING INSTRUCTIONS**

- STOP! Read all the safety information above on this page. 1.
- Press the wireless remote POWER button. 2.
- 3. Turn off all electric power to the appliance.
- This appliance is equipped with an ignition device which 4. automatically lights the pilot. Do not try to light the pilot by hand.
- Locate the manual valve installed by your gualified service 5. technician.
- Turn the manual valve clockwise  $\mathcal{D}$  to the OFF position. 6.
- Wait five (5) minutes to clear out any gas. Then, smell 7. for gas, including near the floor. If you smell gas, STOP! Follow 'B' in the safety information above. If you do not smell gas, go to the next step.
- Turn the manual valve counterclockwise  ${f C}$  to the ON position. 8.

- 9 Turn on all electric power to the appliance.
- Press the wireless remote POWER button. 10.
- 11. If the appliance will not operate, follow the instructions, "To Turn Off Gas To Appliance" and call your service technician or gas supplier.



#### TO TURN OFF GAS TO APPLIANCE

#### Press the wireless remote POWER button. 1.

- 2. Turn off all electric power to the appliance if service is to be performed.
- Locate the manual valve installed by your qualified service 3. technician.
- Turn the manual valve clockwise  $\mathcal{D}$  to OFF position. 4

#### NOTE

When this fireplace is initially lit, condensation will appear on the glass. This is normal in all gas fireplaces and will disappear after several minutes. A paint smell will occur during the first few hours of burning. It is recommended to leave the fan off during this period to help speed the paint curing process.

This fireplace may produce noises of varying degree as it heats and cools due to metal expansion and contraction. This is normal, and does not affect the performance or longevity of the fireplace.

# 10.1 Setup Komfort 8K1 Control Module

- 1. Set the main ON/OFF rocker switch in the OFF position.
- 2. Remove the remote control components from packaging.
- 3. Install (3) AAA batteries (included in the components packet) in the remote control battery bay.
- 4. Connect the transformer to an AC power supply.
- 5. Connect the fan to the AUX 300 control module (**FIGURE 8.1**, page 31).

# 10.2 Initialize the Komfort 8K1 Control System

- 1. Verify the ON/OFF/REMOTE switch is in the REMOTE position. A green LED will illuminate and blink three times.
- 2. Using a small item, such as a paper clip, press and release the LEARN button located near the ON/OFF/REMOTE switch.
- 3. The control module will beep once and illuminate a green LED for 10 seconds.
- 4. While the green LED is blinking, press the POWER button on the remote control. The control module will emit a double beep to indicate that the remote is initialized to the control system.

# 10.3 Automatic Safety Turn-off

This system will execute an automatic turn OFF command after 8 hours of continuous main burner operation.

# 10.4 Backup Battery Operation

This appliance will operate on the backup battery pack in a power outage. The lifespan of the backup batteries depends on various factors, such as the quality of the batteries, number of ignitions, etc.

Only install backup batteries in power outages only. Do not leave batteries installed in the backup battery pack.

# 10.5 Control System 7 Day Time-out

If your Komfort 8K1 control system is set to pilot-on-demand ignition with **7** consecutive days without ignition of the main burner, the pilot will turn off. This is a standard safety feature of the Komfort 8K1 control system.

Once you turn the pilot-on-demand on, the **7** day timer will start. If at any time during the following **7** days your main burner ignites, it will reset the timer back to **7** days.

See section **10.8.7** on page 50 for more information about pilot ignition selection.

#### How to check if your system is set to pilot-on-demand:

• The remote control screen will display the snowflake with text PILOT icon.

#### To select the preferred pilot ignition:

- 1. Press the MENU button to activate the menu.
- 2. Using the UP and DOWN arrows, highlight the PILOT icon and press SELECT.
- 3. Use the UP and DOWN arrows to turn the pilot-on-demand ON or OFF, then press SELECT.
- A single beep will be emitted from the control module indicating pilot-on-demand feature has been activated.
- A double beep will be emitted from the control module indicating the pilot-on-demand feature has been deactivated.

# Ignition Sequence The Komfort 8K1 control module will attempt (1) time for ignition, for approximately 60 seconds.

If there is no flame ignition (rectification) within the (60) second time frame, the Komfort 8K1 system will go into a lockout. The control module will display an error code (see section **10.7**), followed by a blinking red/green LED, indicating a system lockout.

## 10.6.1 Reset Control Module after Lockout

10.6 Komfort 8K1 Control System

#### 10.6.1.1 Disconnect Power Supply

• Disconnect the power supply to the control module. After approximately (5) second, reconnect power supply.

## 10.6.1.2 ON/OFF/REMOTE Switch

- Turn the ON/OFF/REMOTE switch on the control module to OFF.
   Wait approximately (5) seconds, and turn the ON/OFF/REMOTE switch to REMOTE. The control module will illuminate a green LED (2) times and emit a beep.
- Turn the ON/OFF/REMOTE switch on the control module to OFF. Wait approximately (5) seconds, and turn the ON/OFF/REMOTE switch to ON. The control module will illuminate a green LED (2) times and emit a beep. The ignition sequence will start again.

# 10.7 Additional Diagnostic Information

Diagnostic codes are outlined below and should be used as an additional troubleshooting tool.

#### Red LED will blink (1) time, then a red/green LED blink (lockout)

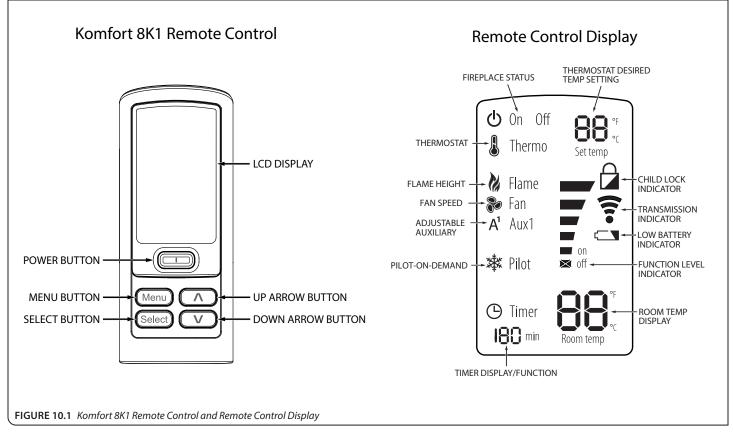
 Error caused by fuel-type selector switch is in incorrect position or fuel-type selector switch is damaged. Verify selector is in correct position. If condition persists, replace the control module.

#### Red LED will blink (2) times, then a red/green LED blink (lockout)

• Error caused by Insufficient voltage from ignition coil to pilot flame igniter. Clear the lockout (see section **10.6.1** above) and attempt ignition. If condition persists, replace the control module.

#### Red LED will blink (3) times, then a red/green LED blink (lockout)

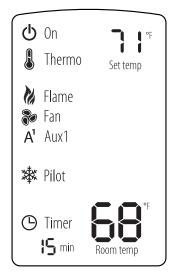
- Error caused by inadequate gas supply. Verify proper inlet pressure to the gas line.
- Error caused by detection of false flame or short in sensor lead. Verify that pilot leads are correctly terminated to the control module, and that no shorted wires exist.
- Error caused by sense and/or igniter lead disconnected. Verify that the pilot sensor rod, igniter rod, and hood are clean.



# 10.8 Remote Control Operation

## 10.8.1 Idle Mode

The remote control will go into an idle mode when the remote is ON if no buttons are pressed within (5) seconds. Press any button to resume full functionality. In idle mode, only active functions will show on the screen.



## 10.8.2 Standby Mode

The remote control will go into a standby mode if no buttons are pressed within (5) minutes. Press the POWER button to reactivate the remote control to ON mode. Active functions will be displayed once in ON mode.

Off	

### 10.8.3 Temperature Display

To change the temperature display between Celsius and Fahrenheit,

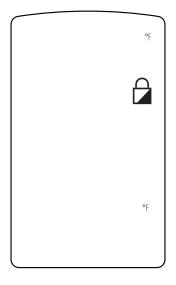
Remove the battery cover from the back of the control. Slide the switch to desired temperature scale. Reinstall batteries and battery cover.



#### 10.8.4 Child Lock

To lock the remote to avoid unsupervised operation,

Press and hold the MENU and UP arrow buttons simultaneous for 4 seconds to enable or disable the child lock feature.



## 10.8.5 Turn ON the Appliance

With the system in the OFF position, press the remote control POWER button to turn ON the appliance.

- The appliance will attempt to ignite the pilot (if Pilot-on-Demand function is OFF). Once the pilot flame is rectified, the main burner will ignite.
- Whenever the appliance is cycled from OFF to ON, the main burner will light on high for 10 seconds before returning to the previous user setting.
- All functions can be accessed when the remote control is ON. Only active functions will be displayed when the remote control is ON.
- The transmission indicator icon will flash and a single beep will confirm the reception of the command.

### 10.8.6 Turn OFF the Appliance

With the system in the ON position, press the remote control POWER button to turn OFF the appliance.

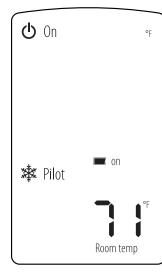
- Functions AUX1, AUX2, and Pilot-on-Demand can be accessed when the remote control is OFF. Only active functions will be displayed when the remote control is OFF.
- The transmission indicator icon will flash and a single beep will confirm the reception of the command.

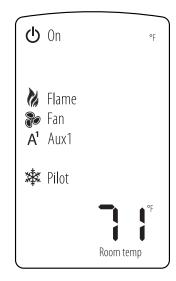
# 10.8.7 Pilot Ignition Selection (Intermittent or Pilot-on-Demand)

This system has the option of a pilot-on-demand, allowing the system to change from a spark-to-pilot system to the pilot-on-demand option. The pilot-on-demand will keep the firebox warm and establish a draft in the vent, which allows the main burner to ignite with less air-flow disruption.

To select the preferred

- 1. Press the MENU button to activate the menu.
- 2. Using the UP and DOWN arrows, highlight the PILOT icon and press SELECT.
- 3. Use the UP and DOWN arrows to turn the pilot-on-demand ON or OFF, then press SELECT.
- The transmission indicator icon will flash and a single beep will be emitted from the control module indicating pilot-on-demand feature has been activated. The remote control screen will display the snowflake with text PILOT icon.
- The transmission indicator icon will flash and a double beep will be emitted from the control module indicating the pilot-ondemand feature has been deactivated. The remote control will not display the snowflake with text PILOT icon.



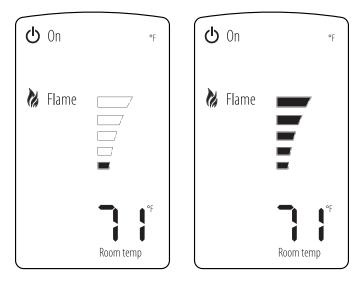


## 10.8.8 Flame Adjustment

This control system has (5) flame levels. Flame height will not be adjustable for the first (10) seconds when the appliance is turned ON. The control system will remember the previous flame level setting and will automatically adjust after (10) seconds.

To adjust the flame level,

- 1. Press the MENU button to activate the menu.
- 2. Using the UP and DOWN arrows, highlight the FLAME icon and press SELECT.
- 3. Use the UP and DOWN arrows to adjust the flame level to desired setting, then press SELECT.
- The transmission indicator icon will flash and a single beep will confirm the reception of the command.



## 10.8.9 Thermostat Operation

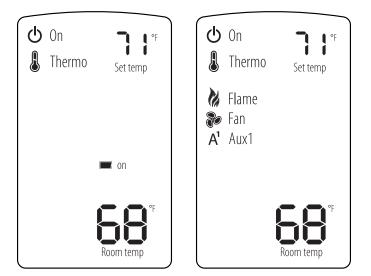
The remote control can operate as a room thermostat. The thermostat can be set to a desired temperature to control a room's comfort level.

This control system requires a two degree Fahrenheit or higher temperature difference between the room temperature and set temperature for the fireplace to turn on.

The system will remember the previous temperature setting when thermostat mode is cycled ON or OFF.

To activate this function,

- 1. Press the MENU button to activate the menu.
- 2. Using the UP and DOWN arrows, highlight the THERMO icon and press SELECT.
- 3. Use the UP and DOWN arrows to turn the THERMO ON or OFF, then press SELECT. The SET TEMP will start blinking. Using the UP and DOWN arrows, select the desired temperature and press SELECT.
- If the thermostat function is on, the set temperature can be adjusted at any time by pressing the UP and DOWN arrows.
- As the room temperature approaches the set temperature, the remote system will automatically adjust the flame height.
- If the room temperature rises above the set temperature, the fireplace will shut down the main burner. The fireplace will turn back on after the room temperature drops below the set temperature.

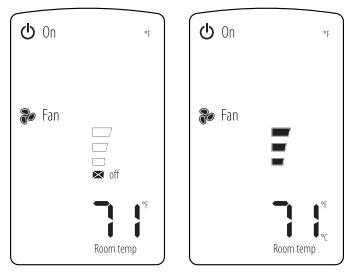


## 10.8.10 Fan Speed Control

The fan speed can be adjust through (3) speeds: HIGH, MEDIUM, LOW. The fan is controlled by a timer built into the control module. After the fireplace is turned ON, the timer will wait for (3) minutes before turning on the fan. After the fireplace is turned OFF, the fan will remain on for (12) minutes.

To activate this function,

- 1. Press the MENU button to activate the menu.
- 2. Using the UP and DOWN arrows, highlight the FAN icon and press SELECT.
- 3. Use the UP and DOWN arrows to adjust to desired fan speed, then press SELECT.
- The transmission indicator icon will flash and a single beep will confirm the reception of the command.



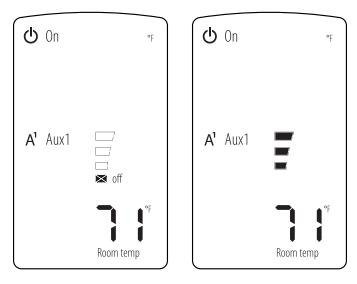
## 10.8.11 AUX1 Function (Light Kit)

The light kit intensity can be adjusted through (4) levels: HIGH, MEDIUM, LOW, and OFF.

The system will remember the previous AUX1 setting from the menu. However, when the appliance is turned OFF, AUX1 function will be turned off. AUX1 can be activated when the remote control is OFF. When the appliance is turned back ON, the AUX1 setting will be restored to the previous ON setting.

To activate this function,

- 1. Press the MENU button to activate the menu.
- 2. Using the UP and DOWN arrows, highlight the AUX1 icon and press SELECT.
- 3. Use the UP and DOWN arrows to adjust to desired light kit intensity.
- The transmission indicator icon will flash and a single beep will confirm the reception of the command.

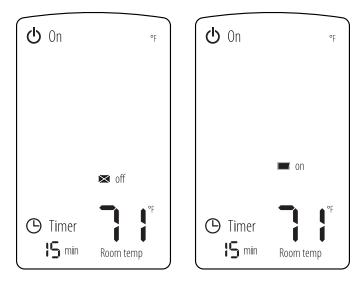


## 10.8.12 Timer Adjustment

This control system has the option to set a timer function to turn OFF the main burner operation. The timer operates in increments of 15, 30, 45, 60, 90, 120, and 180 minutes.

To activate this function,

- 1. Press the MENU button to activate the menu.
- 2. Using the UP and DOWN arrows, highlight the TIMER icon and press SELECT.
- 3. Use the UP and DOWN arrows to turn the TIMER ON or OFF, then press select.
- 4. Using the UP and DOWN arrows, select the desired set time and press SELECT.
- The transmission indicator icon will flash to confirm the reception of the command.



# **11.0 ADJUSTMENT**

## 11.1 Pressure Testing

NOTE: The appliance and its appliance main gas valve must be disconnected from the gas supply piping system during any pressure testing of the system at test pressures in excess of ½ psi (3.5 kPa).

IMPORTANT: Pressure check taps for manifold (outgoing) and inlet (incoming) pressure have been incorporated into the valve. The pressure tap marked OUT measures outgoing pressure. The pressure tap marked IN measures incoming pressure.

#### 11.1.1 Inlet Pressure Test

NOTE: Make sure to apply these incoming pressure test with all other gas appliances on, or at full capacity in the house for proper pressure reading.

IMPORTANT: If the inlet pressure reading is too high or too low, contact the gas company. Only a qualified gas service technician should adjust incoming gas pressure.

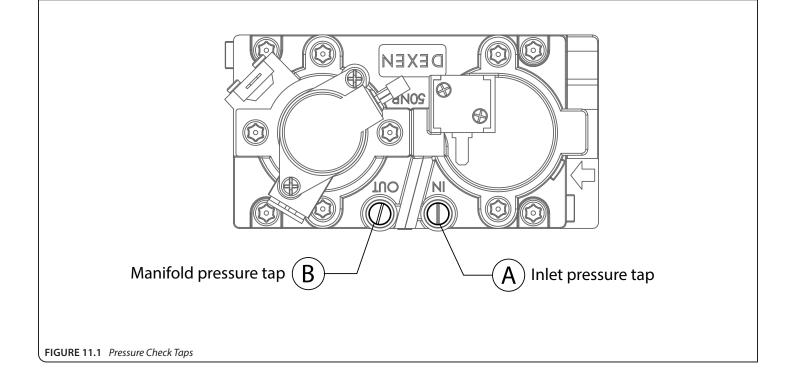
- 1. Loosen the inlet (IN) pressure tap by turning screw counterclockwise. See (A) in **FIGURE 11.1**.
- 2. Attach manometer using a ¼" (6mm) I.D. hose.
- 3. Light pilot and burner. Check pressure to ensure it is between the minimum and maximum recommended pressure settings.
- 4. Turn off burner and pilot.
- 5. Disconnect hose and tighten the inlet (IN) pressure tap by turning screw clockwise. Screw should be snug. Do not over tighten.
- 6. Relight pilot and burner. Then reattach manometer to the inlet pressure tap (A) to verify the tap is completely sealed. Manometer should read no pressure.

## 11.1.2 Manifold Pressure Test

- 1. Light pilot.
- 2. Loosen manifold (OUT) pressure tap by turning screw counterclockwise. See (B) in **FIGURE 11.1**.
- 3. Attach manometer to pressure tap using a ¼" (6mm) I.D. hose.
- 4. Light burner. Check manometer reading.
- 5. Turn burner and pilot off.
- 6. Disconnect manometer hose and tighten the manifold (OUT) pressure tap by turning screw clockwise. Screw should be snug. Do not over tighten.
- 7. Attach the manometer to the manifold pressure tap (B) to verify it is completely sealed. The manometer should read no pressure when pilot and burner are on.

Table 11.1, Inlet Pressures		
Fuel Natural Gas Propane		
Gas Supply	Min - Max	Min - Max
Inlet Pressure Tap (A)	5″ - 10″WC (1.25 - 2.49 kPa)	12" - 13" WC (2.99 - 3.24 kPa)

Table 11.2, Manifold Pressure		
Fuel Natural Gas Propane		
Gas Supply	Low - High	Low - High
Manifold Pressure Tap (B)	1.0" - 3.5" WC (0.24 - 0.87 kPa)	2.7″ - 10″ WC (0.67 - 2.49 kPa)



# 11.2 Burner Flame Adjustments

# WARNING: To avoid property damage or personal injury, allow the fireplace ample time to cool before making any adjustments.

Burner flame appearance and characteristics are affected by altitude, fuel quality, venting configuration, and other factors. After installation, this appliance may need additional adjustments to achieve optimum flame appearance and visual aesthetics.

## 11.2.1 Burner Venturi

# WARNING: VENTURI ADJUSTMENT MUST BE DONE BY A QUALIFIED SERVICE TECHNICIAN.

# *NOTE: Burner venturi air shutter settings have been factory set. Refer to* TABLE 11.3.

When this appliance is first lit, the burner flames will appear blue. During the first 15 minutes of operation, flame appearance will gradually turn to the desired yellow appearance. If the flames remain blue, or become dark orange with evidence of sooting (black tips), adjustment of the air shutter opening may be necessary.

Regardless of venturi orientation, closing the air shutter will achieve a desired yellow flame, but may produce soot on the glass. Opening the air shutter will cause a short, blue flame that may lift off the burner.

Slight adjustments to the venturi opening will create dramatic results. Adjust at slight increments until desired look is achieved.

The air shutter on this appliance is factory set for horizontal terminations, and may need adjustment for natural gas installations, depending on venting length and configuration. Hussong Mfg. Co., Inc. recommends natural gas venting installation with at least 4' (1219mm) of vertical height to adjust the air shutter openings as outlined in **TABLE 11.4**.

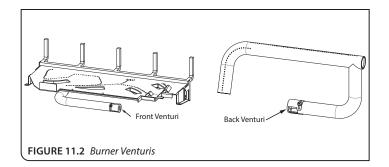
Table 11.3, Factory Set Venturi Openings		
Fuel	Front Back	
Natural Gas	1/8″ (3mm) open	1/8″ (3mm) open
Propane         7/16" (11mm) open         5/16" (8mm) open		

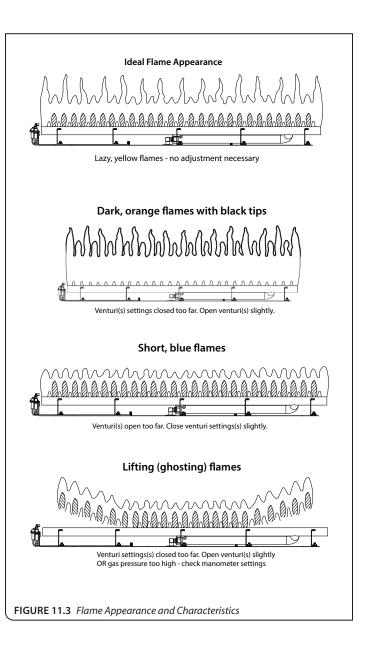
Table 11.4, Recommended Venturi Opening for Natural Gas Vertical Venting		
Fuel Front Back		
Natural Gas	1/8″ (3mm) open	Closed

## 11.2.1.1 Venturi Adjustment

NOTE: If soot is present on the glass, check log placement (section 8.4 on page 44) before adjusting the venturis.

- 1. Remove the safety barrier, glass frame assembly, and log set.
- 2. Remove the front burner from the firebox (2) screws.
- 3. Remove the back burner tube.
- 4. Loosen screw on venturis and adjust as necessary. Tighten screw.
- 5. Reinstall all components previously removed.





## 11.2.2 Vent Restriction (after installation)

WARNING: To avoid property damage or personal injury, allow the fireplace ample time to cool before making any adjustments.

WARNING: Improper vent installation may cause the burner flames to lift or "ghost." Perform a visual check on flame appearance after restriction adjustment to ensure proper performance.

Vertical terminations may display an active, compact flame. If this appearance is not desirable, a restrictor plate may need to be installed or modified after vent termination installation. Access to the vent exit for restriction can be reached through the fireplace baffle. Allow the fireplace to burn for 15 minutes before making any adjustments.

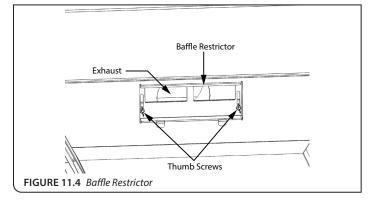
Table 11.5, Restrictor Plate Adjustment Guidelines		
Flame Appearance	Draft Problem	Solution
Short, flickering	Excessive draft	Close baffle restrictor
	Not enough restriction	Add restrictor plate
Lifting or ghosting*	Insufficient draft	Open baffle restrictor
		Remove inner ring(s) on restrictor plate, or Remove restrictor plate

\*If flames continue to lift or ghost after opening the restrictor and verifying correct vent installation, shut off the gas supply and call a qualified service technician.

#### 11.2.2.1 Baffle Restrictor Adjustment

NOTE: Verify the baffle door restrictor is set into 'down' position and not flipped 'up.'

- 1. Remove the safety barrier and glass frame assembly to access the baffle restrictor adjustment handle.
- 2. Loosen (2) thumb screws to adjust the setting to achieve desired flame appearance.
- 3. Tighten screws after adjustment.
- 4. Reinstall the glass frame assembly and safety barrier.



#### 11.2.2.2 Restrictor Plate Installation

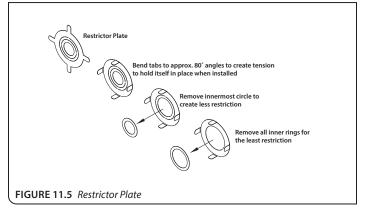
- 1. Remove the safety barrier and the glass frame assembly.
- 2. To access the vent exit through the fireplace baffle, push baffle restrictor back.
- 3. Bend the tabs on the restrictor plate (included in components packet) to approximately 80° angles. This will create tension when the restrictor is inserted into the exhaust pipe.
- 4. Insert restrictor into the 5" (127mm) exhaust pipe with the tabs

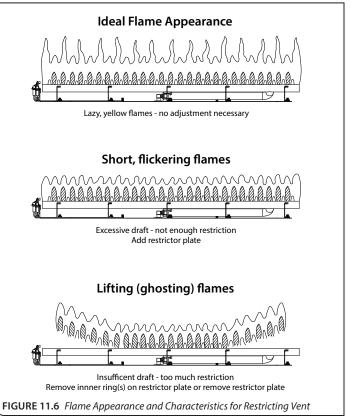
pointing towards you.

- 5. Set the baffle restrictor back into position.
- 6. Reinstall all components previously removed.

#### 11.2.2.3 Restrictor Plate Modification

- 1. Remove the safety barrier and the glass frame assembly.
- 2. To access the vent exit through the fireplace baffle, push baffle restrictor back.
- 3. Remove the restrictor by pulling it down and out of the 5" (127mm) exhaust pipe.
- 4. Make necessary modifications to achieve desired flame appearance.
- 5. Insert restrictor into the 5" (127mm) exhaust pipe with the tabs pointing towards you.
- 6. Set the baffle restrictor back into position.
- 7. Reinstall all components previously removed.





ATTENTION: Troubleshooting must be performed by a qualified technician.

Before proceeding with the steps in the following troubleshooting guide,

- Verify proper 120VAC power supply to the 6V DC transformer.
- Verify the control module back-up battery pack and the remote control batteries are fresh and installed with correct polarity.
- Verify all connections between the wire harnesses and the system components are proper and positive.
- Verify the communication link is established between the remote control and the Komfort 8K1 control module.
- Verify inlet pressure meets the recommended inlet pressure. If necessary, adjust line pressure regulator.
- To isolate remote functionality from the control system when troubleshooting, turn the ON/OFF/REMOTE selector switch on the control module to ON.

Issue	Cause	Solution
Pilot will not light	Electrical power interrupted or disconnected	Restore electrical power to appliance or use battery back-up.
	Wiring disconnection	Ensure batteries are fully charged if using battery back-up as power source.
		Use wiring schematic in this manual to determine that all wiring connections are secure and correct.
	Control module selector switch not set properly	Verify the ON/OFF/REMOTE selector switch is ON mode or REMOTE mode.
	Gas supply turned off	Check remote shut-off valves from the appliance. Usually there is a valve near the main gas line. There may be more than (1) valve between the appliance and main gas line.
	LP/NG switch on control system not engaged	Verify the switch on the control module is set to the correct gas fuel type.
Pilot will not stay lit	No propane in tank	Check propane tank. Refill if necessary.
	Low gas pressure	Consult a plumber or a gas supplier. Can be caused by situations such as a bent line, too narrow diameter or pipe, or a low line pressure.
	Pilot flame not making contact with the flame rectification sensor on the pilot assembly	Verify the pilot flame envelopes the top of the flame sensor and extends far enough onto burner for ignition. To adjust pilot flame, turn pilot adjustment screw on the gas valve clockwise to decrease flame, and counterclockwise to increase flame.
	Pilot adjustment screw not sealed	Seal pilot adjustment screw. Do not over-tighten.
Pilot flame always on, or will not extinguish	Control system set to Pilot-on- Demand ignition mode	Set control system to intermittent pilot ignition mode. Refer to section <b>10.8.7, PILOT IGNITION SELECTION</b> on page 50.

lssue	Cause	Solution
Main burner flame will not light	ON/OFF rocker switch in ON position	Switch rocker switch to OFF position.
	Gas supply turned off	Check for multiple shut-offs in the supply line. Verify gas supply is turned on.
	Low gas supply	Consult with plumber or gas supplier. Check propane tank. Refill if necessary.
	Wiring disconnection or improper wiring	Check for faulty or incorrect wiring. Refer to section <b>9.0, ELECTRICAL</b> INFORMATION on page 46.
	Plugged main burner orifice	Remove blockage.
	Pilot flame	Verify the pilot flame is properly directed to ignite burner. See pilot flame troubleshooting in this section.
	Remote control not working properly	Replace batteries.
	No call for heat	Verify remote control is powered ON and thermostat operation is turned OFF.
Pilot and burner extinguish while in operation	No propane in tank	Check propane tank. Refill if necessary.
	Incorrect glass assembly installation	Refer to section 8.1, GLASS FRAME ASSEMBLY on page 43.
	Incorrect vent cap installation	Adjust if necessary.
	Vent cap blockage	Remove debris if necessary.
	Improper pitch on horizontal venting	1/4" (6mm) rise for every 12" (305mm) of travel is required on horizontal venting
	Exhaust vent pipe leaking exhaust gases back into firebox	Check for leaks and repair if necessary.
	Excessive draft	A restrictor may need to be installed or modified. Refer to section 11.2.2, VENT RESTRICTION (AFTER INSTALLATION) on page 55.
Soot appears on glass	Improper log placement	Refer to section 8.4, #C39-50B LOG SET INSTALLATION on page 44.
	Improper venturi setting	Venturi air shutter may need to be opened slightly to allow more air into the gas mix. Refer to section 11.2.1, BURNER VENTURI on page 54.
	Incorrect vent cap installation	Adjust if necessary.
	Vent cap blockage	Remove debris if necessary.

lssue	Cause	Solution
Flame burns blue and lifts off burner	Improper venturi setting	The venturi air shutter may need to be closed slightly to allow less air into the gas mix. Refer to section <b>11.2.1, BURNER VENTURI</b> on page 54.
	Incorrect vent cap installation	Adjust if necessary.
	Blockage or leakage of the vent system	Check the vent pipes for leaks, and the vent cap for debris. Repair the vent pipes or remove debris from vent cap, if necessary.
No reaction to command	Battery back batteries or remote control batteries low	Replace batteries.
	No communication between remote control and control module	Reprogram remote control to Komfort 8K1 module. Refer to section <b>10.2</b> , <b>INITIALIZE THE KOMFORT 8K1 CONTROL SYSTEM</b> on page 48.
	A maximum number of failed ignitions or flame restorations has been reached	Reset Komfort 8K1 control module. Refer to section <b>10.2, INITIALIZE</b> <b>THE KOMFORT 8K1 CONTROL SYSTEM</b> on page 48.

# **13.0 MAINTENANCE**

ATTENTION: Installation and repair should only be done by a qualified service person. The appliance should be inspected before use and at least annually by a professional service person. More frequent cleaning might be required due to excessive lint from carpeting, bedding material, et cetera. It is imperative that control compartments, burners, and circulating air passageways of the appliance be kept clean. Use a vacuum to clean all components.

WARNING: The appliance area must be kept clear and free from combustible materials, gasoline and other flammable vapors and liquids.

## 13.1 Firebox

#### Performed by: Qualified Service Person

Frequency: Annually

#### Action:

- Vacuum and clean any debris in the firebox that is not supposed to be there.
- Inspect and operate the bottom latch assembly. Verify the assembly is free from obstruction to operate. The handles must have spring tension but be able to move forward freely.

## 13.2 Fan

CAUTION: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.

Performed by: Qualified Service Person

Frequency: Every 6 months

#### Action:

- Disconnect the fan from electrical current and vacuum.
- The bearings are sealed and require no oiling.

## 13.3 Vent System

NOTE: If the vent-air intake system is disassembled for any reason, reinstall per instructions provided with installation. Refer to section 7.0, VENTING on page 34.

Performed by: Qualified Service Person

#### Frequency: Annually

#### Action:

- Examination of the vent system is required.
- Inspect the condition of vent and vent terminal for sooting or obstruction and correct if present.
- The flow of combustion and ventilation air must not be obstructed.

# 13.4 Glass Assembly

CAUTION: Do not operate appliance with the glass assembly removed, cracked, or broken. Use protective gloves to handle any broken or damaged glass assembly components.

WARNING: Do not use substitute materials.

WARNING: Avoid striking or slamming glass assembly. Avoid abrasive cleaner. DO NOT clean glass while it is hot.

IMPORTANT: Any safety screen, guard, or barrier removed for servicing the appliance must be replaced prior to operating the appliance.

Performed by: Homeowner

#### Frequency: Annually

Action:

- Prepare a work area large enough to accommodate the glass assembly on a flat, stable surface.
- Remove safety screen and glass frame assembly.
- Clean glass window with a suitable fireplace glass cleaner using a soft cloth. Abrasive cleaners must not be used. Be careful not to scratch the glass when cleaning.
- Reinstall glass assembly and safety screen. Do not operate fireplace without safety screen.

Performed by: Qualified Service Person

### Frequency: Annually

Action:

- Clean glass window with a suitable fireplace glass cleaner using a soft cloth. Abrasive cleaners must not be used. Be careful not to scratch the glass when cleaning.
- Inspect the glass for cracks, scratches, and nicks.
- Verify the glass assembly is properly intact and not damaged.
- Replace the glass and the assembly #701-007T as necessary.
- Only Hussong Mfg. Co., Inc. will supply the replacement of glass assembly as a complete unit.

# 13.5 Burner and Pilot System

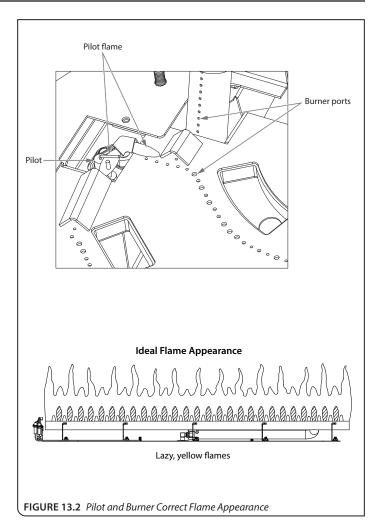
The burner assembly may be removed for easier access to the control compartment. Refer to section **8.5**, **CONTROL BOARD REMOVAL AND INSTALLATION** on page 45 for instructions. Verify gas supply is turned on and filled. Consult with plumber or gas supplier as necessary.

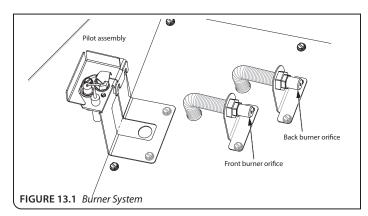
Performed by: Qualified Service Person

Frequency: Annually

#### Action:

- Vacuum all components of the burner system.
- Check all accessible gas-carrying tubes, connections, pipes and other components for leaks.
- Inspect the operation of the flame safety system Pilot or Flame rectification device. Visually check pilot light when in operation.
- Inspect and ensure the lighting of the main burner occurs within (4) seconds of the main gas valve opening. Check for faulty or incorrect wiring and correct or replace as necessary. Inspect primary air openings (burner ports) for blockage, especially near the pilot.
- Visually check burner flame pattern when in operation. Flames should be steady, not lifting or floating.
- Test and measure the flame failure response time of the flame safety system. It must de-energize the safety shutoff in no more than (30) seconds.





# **14.0 REPLACEMENT PARTS LIST**

Replacement parts are available through your local dealer. Contact your local dealer for availability and pricing.

#### The following warning is for replacement parts for this appliance.

WARNING: This product can expose you to chemicals including Lead, which is [are] known to the State of California to cause cancer, birth defects or other reproductive harm. For more information, visit www.P65Warnings.ca.gov.

	CAR-39 CONTROL
C39-D350	Dexen Control Board - Natural Gas
C39-D351	Dexen Control Board - Propane
DEX-3VN	Dexen MH3V Gas Valve - Natural Gas
DEX-3VLP	Dexen MH3V Gas Valve - Propane
DEX-8K1	Komfort 8K1 Control Module
DEX-AUX3	AUX 300 Control Module
DEX-MWH	Main Wire Harness
DEX-A1WH	AUX 1 Wire Harness
DEX-191	NG Dexen PSE IPI Pilot Assembly (700-191)
DEX-191-1	Propane Dexen PSE IPI Pilot Assembly (700-191-1)
DEX-RC3	Dexen Transmitter (Remote Control)
700-094-P	Pilot Orifice - Natural Gas #.018 NG
700-095-P	Pilot Orifice - Propane #.012 LP

GLASS AND GLASS GASKET	
701-007T	28-5/8" x 34-1/2" - Glass with Gasket
900-006	1-1/8" Glass Gasket
C39-005 Replacement Valance	

SAFETY BARRIERS	
C39-FRSF	Full Rectangular Screen Front
C39-PSF	Prairie Screen Front
C39-RSF2	Rectangle Screen Front
C39A-MSF	Arched Mission Screen Front
C39A-FPDSF2	Arched Full Prairie Door Screen Front
C39R-MSF	Rectangular Mission Screen Front

FAN KIT		
IPI-075	Fan Assembly	

LIGHT KIT		
C39-LKT	Light Kit	
600-676	20W 120V Halogen Bulb	
600-697	1.5 lb (0.68kg) Ember Panel Crushed Glass	

BC	BOARD AND PARTS		
	DEX-SMN	Dexen Valve Step Motor - Natural Gas	
	DEX-SMLP	Dexen Valve Step Motor - Propane	
	700-213B	18" Black Flex Tube (Gas Line to Valve)	
	700-226F	Flexible Gas Line - Valve to Burner Connection	
	700-244	NG Burner Orifice #44 FRONT	
	700-245	NG Burner Orifice #45 BACK	
	700-255	Propane Burner Orifice #55 FRONT	
	700-255	Propane Burner Orifice #55 BACK	
	NCK-C39-D	Dexen Conversion Kit - Natural Gas	
	LCK-C39-D	Dexen Conversion Kit - Propane	
	C39-035A	Burner Tube	
	C39-350A	Burner Plate (Front)	
	C39-351A	Log Plate with Burner Bracket (Rear)	

TRADITIONAL LOG SET		
C39-50B	13 Piece Log Set	
C39-900E	Ember Panel	
C39-1B	#C39 1B Log	
C39-2B	#C39 2B Log	
C39-3B	#C39 3B Log	
C39-4B	#C39 4B Log	
C39-5B	#C39 5B Log	
C39-6B	#C39 6B Log	
C39-7B	#C39 7B Log	
C39-8B	#C39 8B Log	
C39-9B	#C39 9B Log	
C39-10B	#C39 10B Log	
C39-11B	#C39 11B Log	
C39-12B	#C39 12B Log	
C39-13B	#C39 13B Log	
900-REMB	Rock Wool Embers	

ADDITIONAL COMPONENTS		
900-086	5" (127mm) Restrictor Plate	
700-203	Manual Gas Shut-off Valve	
C39-HHS	Vent Heat Shield Assembly	
C39-201B	Bottom Frame	

Hussong Manufacturing Co., Inc. 204 Industrial Park Drive PO Box 577 Lakefield, MN 56150-0577, USA **CAR-39** 

### Warranty Coverage

Hussong Manufacturing Company, Inc. (Hussong Mfg.) warrants this Kozy Heat gas appliance from the date of purchase to the original purchaser, that it is free of defects in materials and workmanship at the time of manufacture. Registering your fireplace warranty does not require any documents to be sent in to Hussong Mfg. Please retain your proof of purchase reflecting the date of purchase along with the serial number and model of your fireplace for any future warranty claims.

*If a defect is noted within the warranty period, the customer should contact their authorized dealer for service within 30 days.* 

#### 30 Days: Parts & Labor\*

- Paint
- Light bulbs
- Gasket material
- Glass media and media dam

#### Year 1: Parts & Labor\*

 All parts and material except the items listed in the 30 day warranty and any exclusions or limitations that may apply.

\*Hussong Mfg. will issue labor reimbursement to an authorized dealer only. Hussong Mfg. will not be liable for charges occurred as a result of any service performed by a non-authorized service provider, without pre-authorization.

#### Years 2 through Lifetime: Parts Only

- Firebox
- Heat Exchanger
- Logs
- Burner tube or pan
- Outer shell
- Heat shield(s)
- Front Viewing Glass (thermal shock only)
- Refractory Firebox liner (excluding enamel and glass panels)

#### **EXCLUSIONS AND LIMITATIONS**

- 1. This appliance must be installed by a licensed, authorized service technician or contractor. It must be installed, operated and maintained at all times in accordance with the instructions in the owner's manual or the warranty is void.
- 2. This warranty is nontransferable and is made to the original purchaser only.
- 3. This warranty excludes standard wear and tear of the appliance which is considered normal usage over time.
- 4. Discoloration and some minor expansion, contraction or movement of certain parts, resulting in noise, is normal and not a defect.
- 5. Warranty is automatically voided if the appliance's serial number and/or testing label is removed or if the appliance is altered or tampered with in any way.
- 6. Warranty is void if the appliance is subject to submersion in water or prolonged periods of dampness or condensation. Any damage to any part of the appliance due to water or weather damage which is the result of, but not limited to, improper chimney/venting installation will also render this warranty void.
- 7. This warranty does not cover installation and operational related problems such as environmental conditions, nearby trees, buildings, hilltops, mountains, inadequate venting or ventilation, excessive offsets, negative air pressures caused by any mechanical systems.
- 8. Chimney components and other Non-Hussong Mfg. accessories used in conjunction with the installation of this appliance are not covered under this warranty.
- 9. Damage to plated surfaces or accessories, if applicable, caused by scratches, fingerprints, melted items or other external sources left on the surfaces from the use of cleaners is not covered under this warranty.
- 10. It is expressly agreed and understood that this warranty is Hussong Mfg.'s sole obligation and purchaser's exclusive remedy for defective fireplace equipment. Hussong Mfg. is free of liability for any damages caused by this appliance, as well as inconvenience expenses and materials. Incidental or consequential damages are not covered by this warranty. In some states, the exclusion of incidental or consequential damage may not apply. Hussong Mfg. shall not be held to implied warranties and this warranty shall replace all previous warranties.
- 11. This limited lifetime warranty is the only warranty supplied by Hussong Mfg. Any warranties extended to the purchaser by the dealer/ distributor, whether expressed or implied, are hereby disclaimed and the purchaser's recourse is expressly limited to the warranties set forth herein.
- 12. Any part repaired or replaced during the limited warranty period will be warranted under the terms of the limited warranty for a period not to exceed the remaining term of the original limited warranty.
- 13. Any replacement part repaired after the warranty period will include a 90 day parts coverage
- 14. Hussong Mfg. may require the defective part to be returned using a pre-authorized RGA number or a photo of the defective component. Failure to provide either can result in a denied claim.
- 15. This warranty does not cover the appliances ability to heat a desired space, as there are many factors that can impact the heating performance in each home. Consideration should be implied to the appliance's location, room size, home design, environmental conditions, insulation, and tightness of the home.
- 16. Hussong Mfg. reserves the right to make changes at any time, without notice, in design, material, specifications, and prices. Hussong Mfg. reserves the right to discontinue models and products.