

A Sincere Thank You and an Important Update

To our valued customers and friends,

After many years of serving the North Texas community, we are writing to share that Red Hot Fire Shop, Inc. is officially closing its doors. Deciding to close a business is never easy, especially when we've had the privilege of helping you make your houses feel like homes. We want to extend our deepest gratitude for your loyalty and the trust you've placed in our team over the years. It has been an absolute pleasure being a part of your projects and your lives.

Our Commitment to You

As we wind down our operations, we are committed to finishing well. Red Hot Fire Shop will fulfill all outstanding obligations to ensure you are taken care of:

- Open Installations & Service Calls: All currently scheduled appointments will be completed as planned.
- Owed Accessories & Final Lights: If you are waiting on specific accessories or parts, our team is working to ensure these are delivered and installed promptly.
- Completion Timeline: For any fireplace installed by Red Hot Fire Shop that has not yet received its "Final Light" (the installation of accessories and burn testing), we will complete this work prior to Summer 2026.

Note on Existing Red Hot Fire Shop Projects: If you have a service or installation issue with a fireplace installed by Red Hot Fire Shop, Inc., please contact tyler@redhotfireshop.com so we can assist you directly.

New Beginnings: Iron & Embers Fire Shop

While we are moving on, we are thrilled to announce that close friends of ours are launching their own business: **Iron & Embers Fire Shop, LLC**. Located in Whitewright, TX, Iron & Embers is dedicated to providing the same high-quality service you know, with a refined focus on the industry's premier brands. To make this transition seamless for the community, Iron & Embers has acquired our phone number, email address, and website domain.

Their stunning new showroom is a must-see—the perfect place to select your next fireplace and discuss your vision with their expert sales staff. Please note that while they are taking over our contact channels, Iron & Embers is a completely separate company with different ownership.

Please see the details below for contacting Iron & Embers Fire Shop for any current/upcoming projects!

- Phone: 940-488-5050
- Web: www.ironandembersfireshop.com | www.redhotfireshop.com
- Email: sales@ironandembersfireshop.com
- Showroom / Mailing Address: 104 S. Bond Street, Whitewright, TX 75491

Thank you again for the memories and the support. It has been an amazing journey, and we wish you and your families a warm and cozy future.

Warmly,

Tyler Compton, Manager, Red Hot Fire Shop, Inc.

The Management & Team Red Hot Fire Shop, Inc.